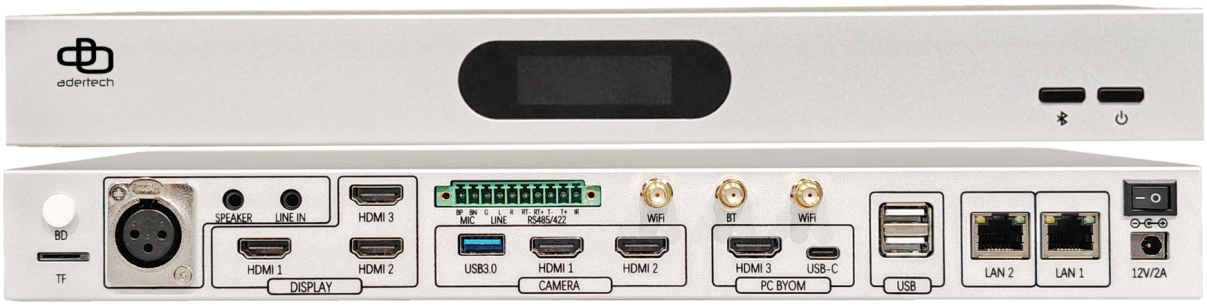
VTR-UMP

Video Conferencing Terminal



User Manual

System Version: V1.0.2_20240805

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1 About This Document

Sheet 1 Revision Record

Document Version	Release Date	Revision Record	System Version	Revised by
V1.0	2024-5-02	Preparation of Chapters 1-6		
V1.1	2024-08-12	Modified by software version	V1.0.2	
V1.2	2024-09-09	Modify some words	V1.0.2	

Target readers

All users of the terminal, technical support.

Sheet 2 Icon Conventions

Icon	Description
	The "Explanation" icon provides additional explanations to the text and reminds the user.
	The "Caution" icon indicates a potential risk and emphasizes the user's caution.

Sheet 3 Symbol Conventions

Symbol	Description
>	Indicates a multi-level menu, e.g. [Basic Configuration] > [Template Settings].
[ ]	Indicates an action, such as clicking [OK] or [Save].
Bold	Emphasizes the menu name, configuration item, and action item.

Cautions

The descriptions in this manual may not correspond exactly to the product you purchased or its accessories.

2 Getting to Know the Terminal

2.1 Terminal Appearance



Figure 1 Front view of the terminal



Figure 2 Back panel of the terminal

2.2 Terminal Interface

Front information:

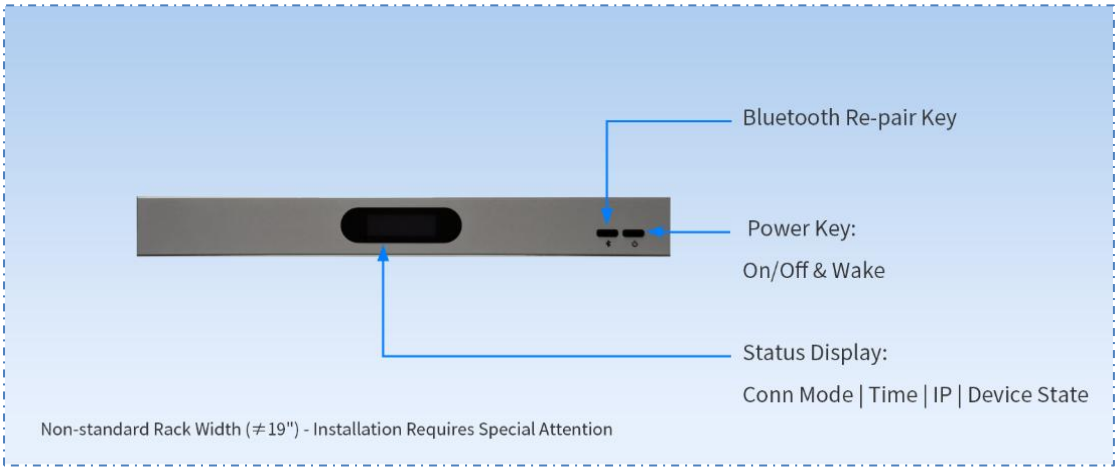


Figure 3 Front view of the terminal

Bluetooth Adaptation Key: when Bluetooth pairing fails, press this key and the system will appear the pairing interface; then long press the Bluetooth key 3S at the lower left corner of the remote control to enter the pairing mode and complete the pairing.

Back information:

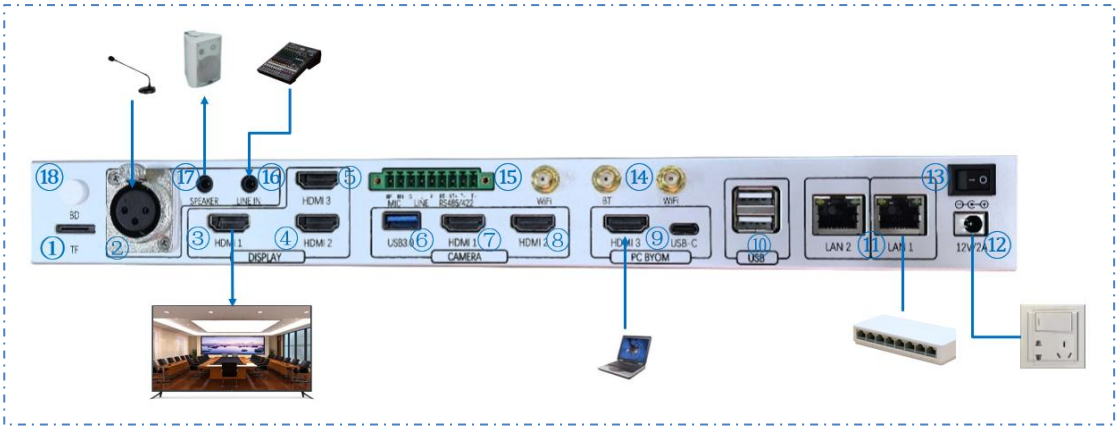


Figure 4 Back panel interface description and basic connection schematic

- Back panel interface description:

① TF card slot

② XLR microphone interface

③ HDMI Output 1

④ HDMI Output 2

⑤ HDMI Output 3

⑥ USB Video Input

⑦ HDMI 1 Video Input

⑧ HDMI 2 Video Input

⑨ HDMI 3 Auxiliary Stream Input Connector, Type-C Input Connector, either one of them

⑩ USB 2.0 *2 interface

⑪ LAN1, LAN2 interface, priority use LAN1 interface

⑫ 12V/2A power connector

⑬ Power on/off button

⑭ Wifi & BT antenna interface

⑮ RS485/RS422/MIC/LINE OUT Phoenix interface

⑯ LINE IN interface

⑰ LINE OUT Interface

⑱ BD antenna interface

⚠ Equipment basic connection items: 2, 3, 7, 11, 12, 13, others according to the site

environment.

Left side face information:



Figure 5 Left side face interface information

- Interface description:

From left to right in order:

① Reset: reset key, can be used for wire brush version use;

② SIM: Terminal containing 5G module, valid for use;

③ 5G/4G: here is the 5G/4G antenna interface, used by devices containing 5G/4G modules.

Figure 6 Front Key Description Terminal Installation Instructions

Refer to the section "2.2 Terminal Interface Description" in this document for connection and installation.

Note: This device is not 19-inch standard rack width, can not be shelved, only suitable for placement in the cabinet stalls.

2.3 Camera Control Cable Connection Instructions

The left side of the figure is the camera control interface for RJ45 port, using T568B standard wiring sequence; the right side of the figure is the terminal backplane Phoenix interface, supporting RS485/RS422 protocol for camera control communication.

- The RS485 protocol is used for camera control communication, and the wiring is shown in the figure below:

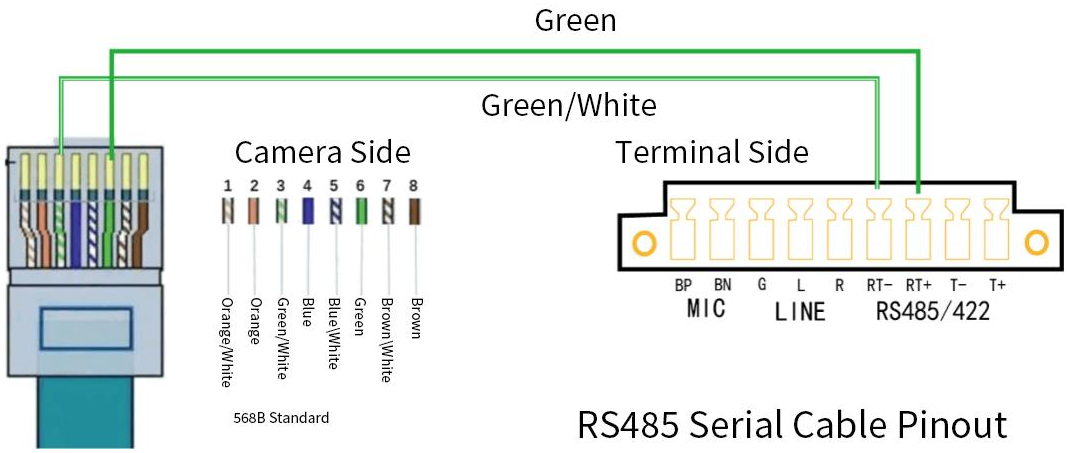


Figure 7 RS485 Pinout

- Using RS422 protocol for camera control communication, the wiring is shown in the figure below:

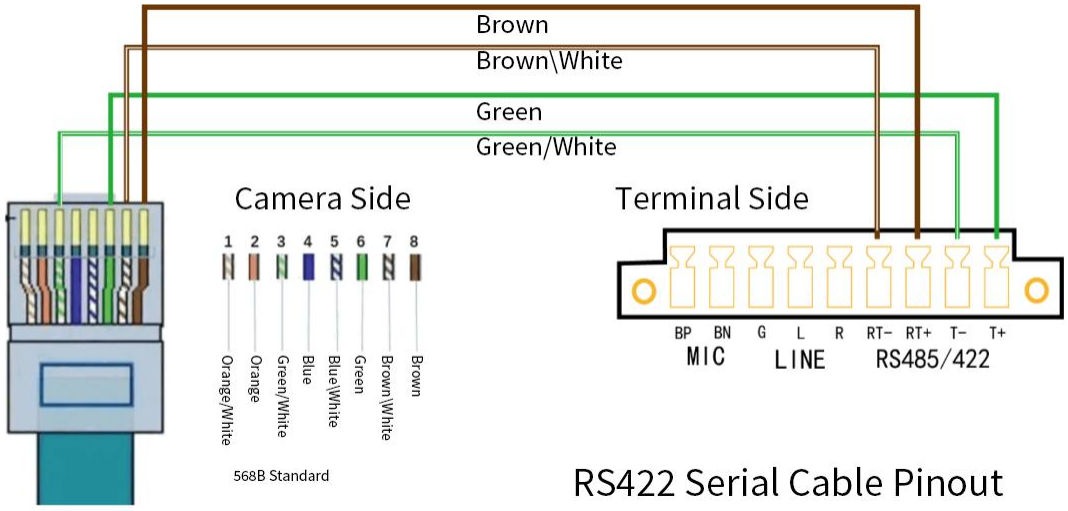


Figure 8 RS422 Pinout

3 Recognizing the Remote Control

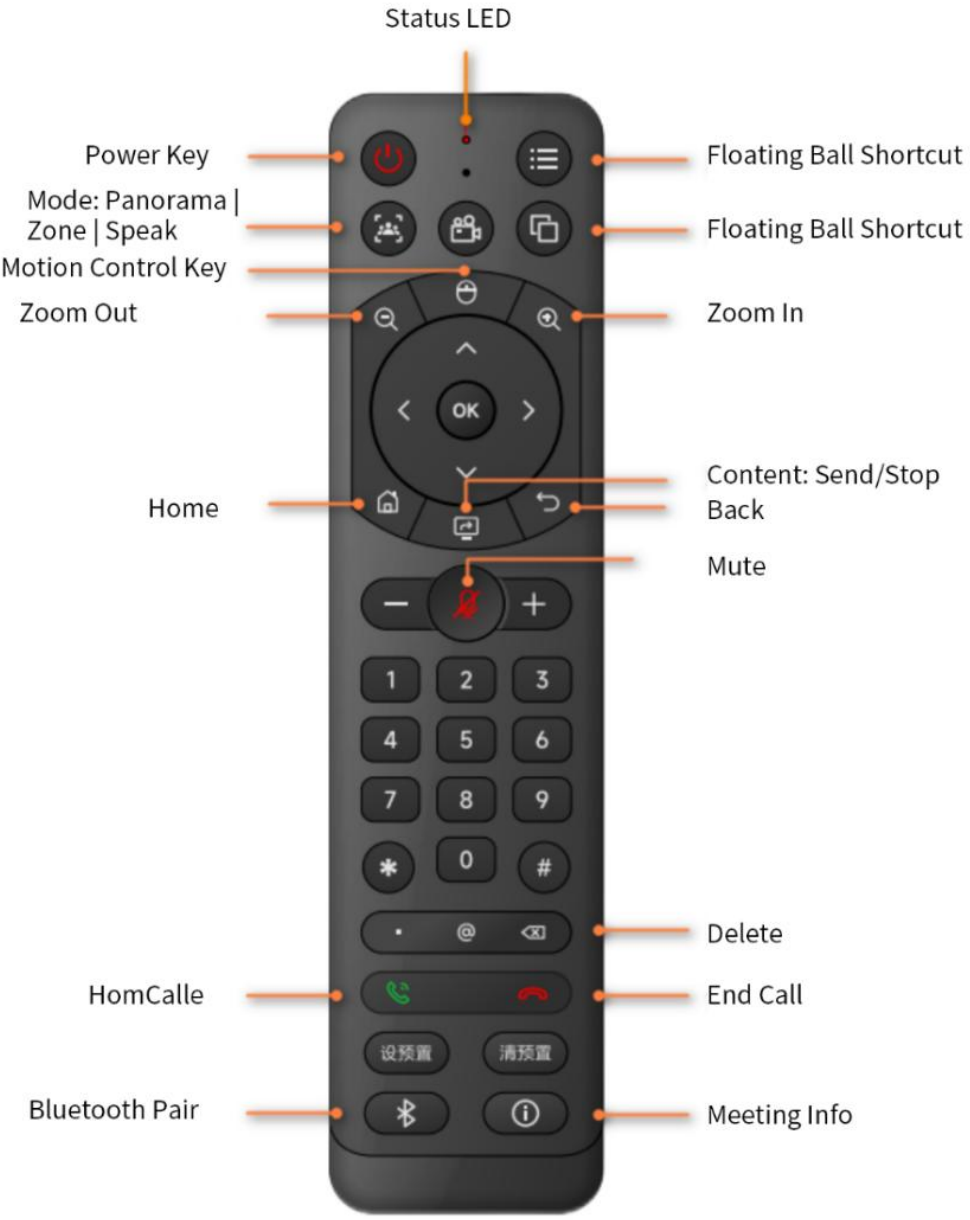


Figure 9 Appearance of the remote control and the main buttons

4 System Main Interface

Entering the main interface, you will see: local camera preview, common shortcut entries, microphone status, date and IP information, main status icon display, other menu item entries and other functional areas. The detailed description is shown in the table.

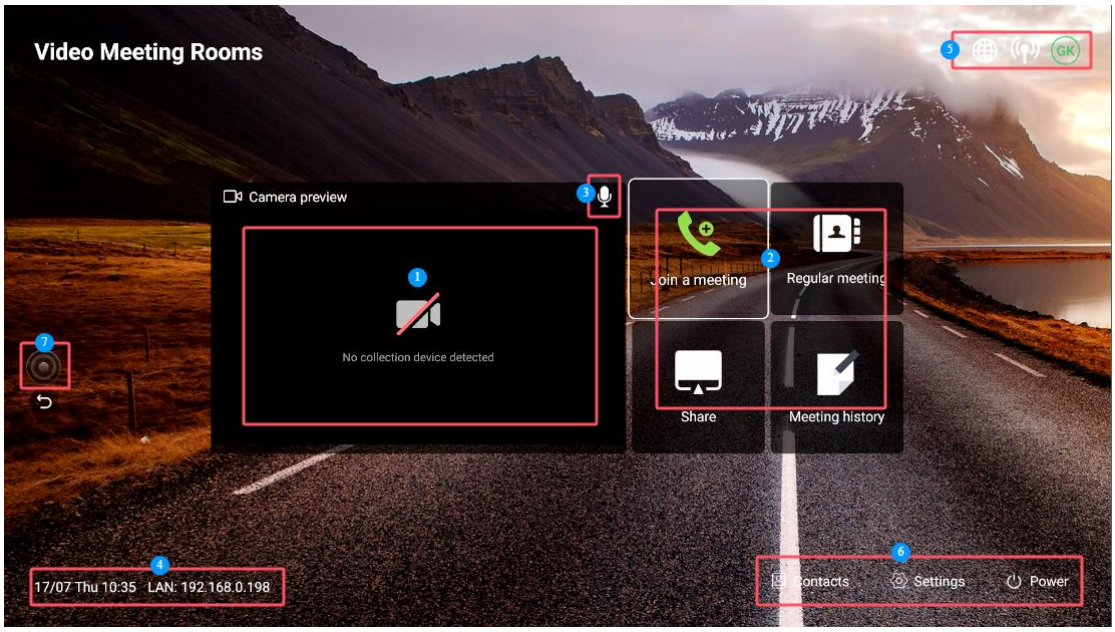


Figure 10 System Main Interface Diagram

Sheet 4 Interface Functional Area Description

Symbol	Function	Description	Remarks
①	Camera Preview	Used to show the preview of the local screen captured by the camera connected to the current device.	
②	Quick Function Area	The current version shows: [Join Meeting] [Regular Meeting] [Cast Screen] [Meeting Record] and other four function entrances.	Among them, "Cast Screen" is to enter the state of casting screen, and the interface shows how to cast screen mode description.
③	Microphone Status	Check the status of the microphone, including the closed state and the pickup state indication.	When the pickup is open, you can clearly see the dynamic situation of the microphone's

			acquisition volume, and you can quickly judge whether the current state of the device's microphone is normal or not.
④	Date and IP information	Date and IP information is displayed; IP information is displayed;	
⑤	Other status information	Network connection information, such as wifi connection and wired connection status display; GK/SIP registration status display.	In the case of no connection, the status is not displayed.
⑥	Contacts, Settings, Power Entry	[Contacts], you can view and add contact information; at the same time, you can enter the dialing interface. [Settings], the general entrance of other menu items except the quick function area. [Power], including shutdown, hibernation and restart operations.	
⑦	floating ball	[Conference Mode], switching [Shortcut operation], return to homepage, adjust output volume. [Background Tasks]: View other applications currently running.	

4.1 Join Conference

When a new machine uses H.323 protocol to make a conference test call, you can directly operate "Join Conference" or "Call". If the SIP protocol call, in the operation of the "join conference" or "call" before, you need to set the "call protocol" parameters in the [Settings] > [Conference Parameters] item. As shown in the figure:

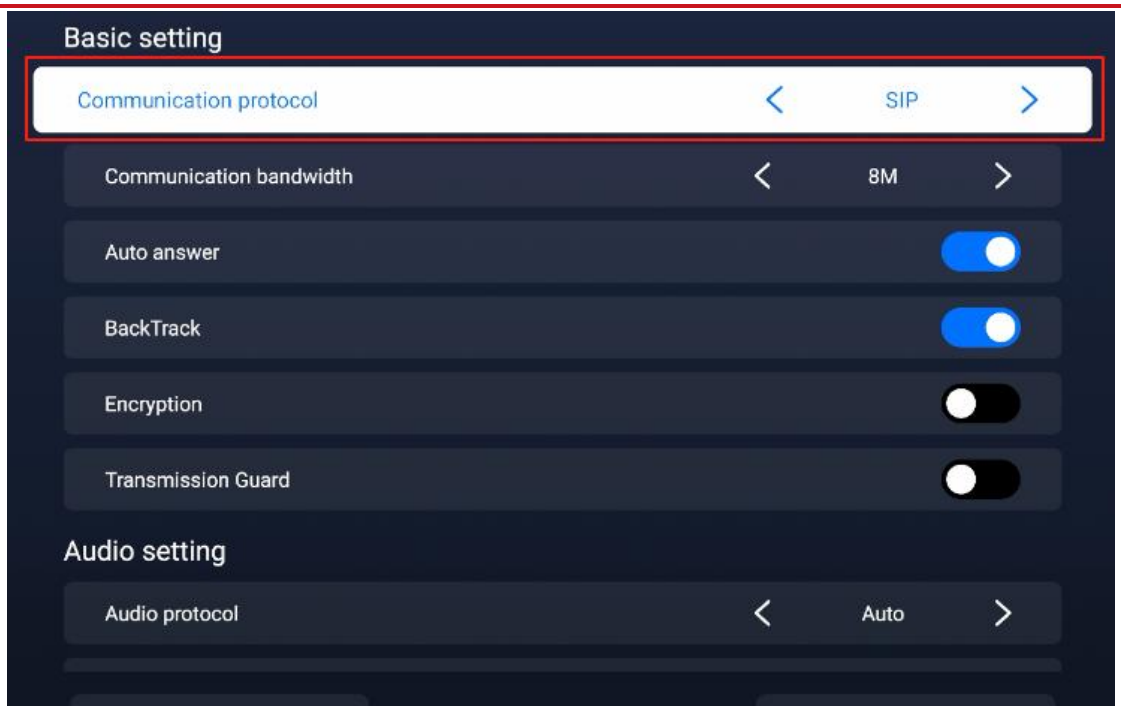


Figure 11 Call Protocol Settings

If you use H.323 call protocol to make a conference call, you can not set it here.

Click [Join Conference], enter the dialing interface, enter the call information of the other party in the dialing key area, and select "Video Join" or "Voice Join".

"IP+##+conference number" is supported.

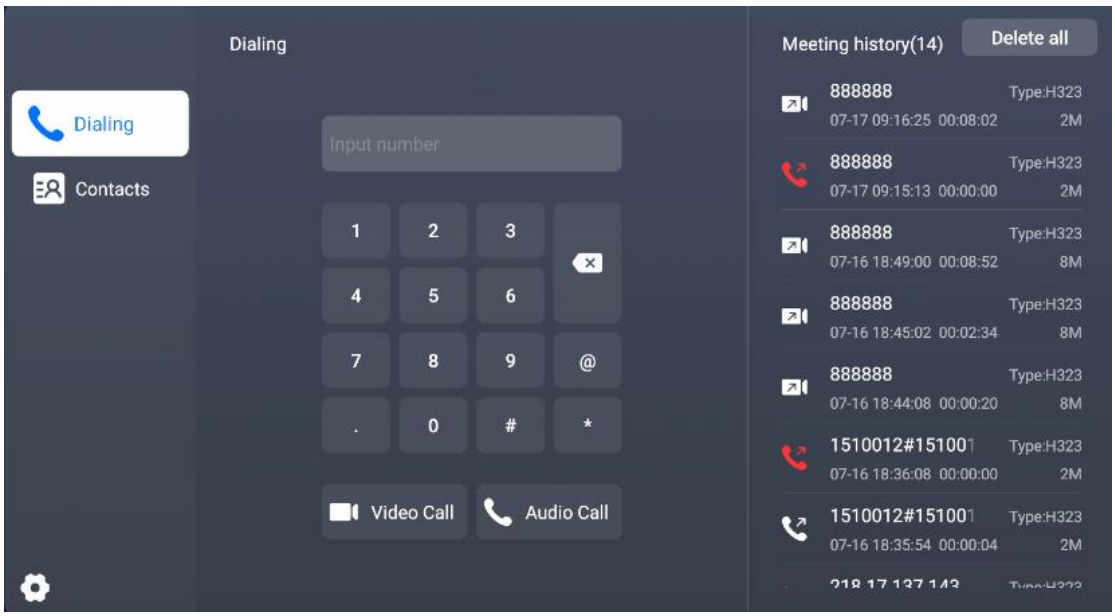


Figure 12 Dialing Interface

Take "Video Join" as an example, the interface after joining the conference is as shown in the figure.

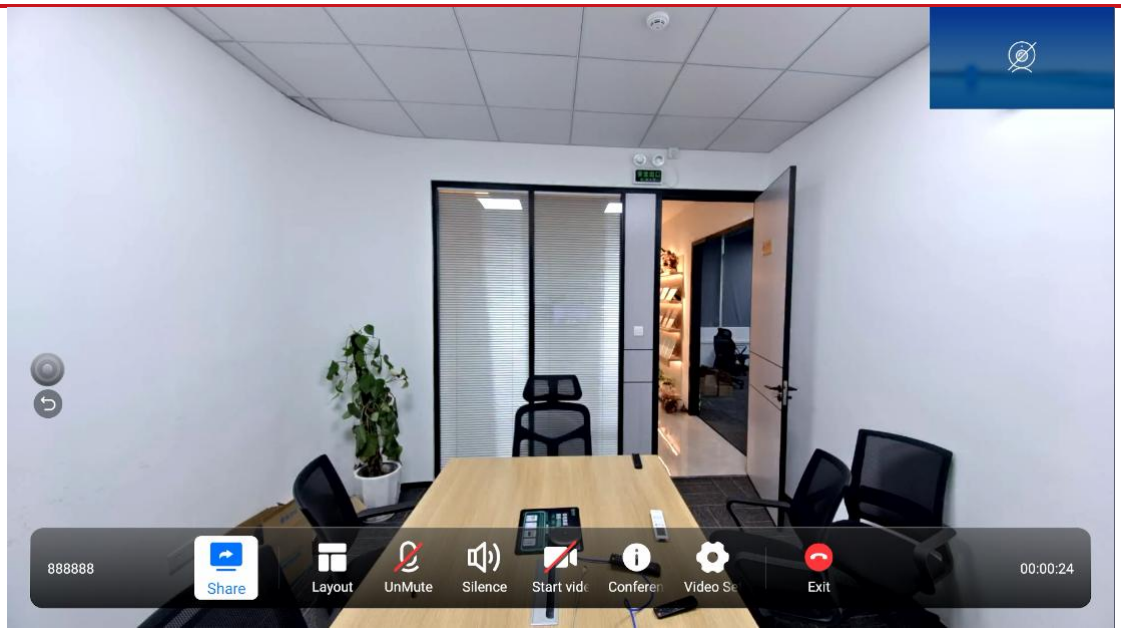


Figure13 Video Admission Interface

Configuration	Description
Address Information	Display the address and conference number information of the other end
Send Auxiliary Stream	After connecting the second video stream to the terminal, click "Send Auxiliary Stream", there is a shortcut key for "Send Auxiliary Stream" on the remote control.
Switching Layout	Operate the display layout on the terminal side, the terminal currently has various layout modes, through the "layout" shortcut key on the remote control to switch the operation, select the desired layout format.
Turn off the sound	Close the microphone input from the software side, use the "Mute" shortcut key on the remote control.
Mute	Turn off the sound output of the terminal from the software side, the volume "+/-" shortcut key on the remote control can be adjusted.
Stop Video	Turn off the video capture on the terminal side, there is a "Stop Video" shortcut key on the remote control.
Conference Information	Display the audio and video related information under the current real-time communication, the shortcut key of "Conference Information" on the remote control.

Hang up	Exit the conference, "Hang up" shortcut on the remote control.
Duration	Indicates the duration information of the current connection.

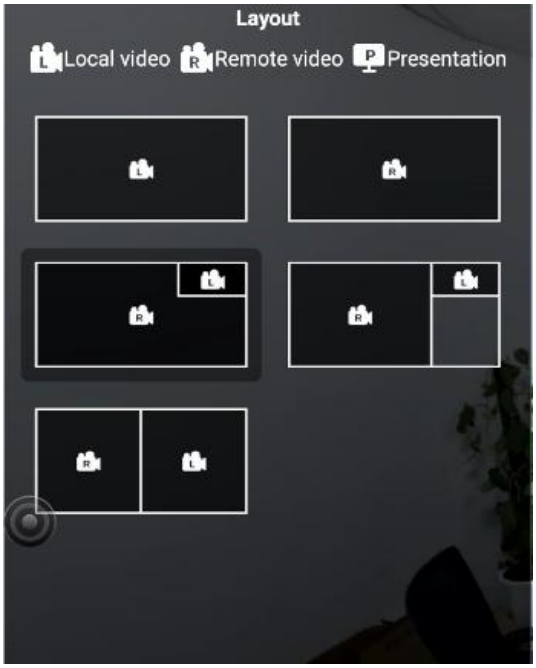


Figure 14 Terminal Layout Mode

Note: terminal layout mode is based on the actual released version mode.

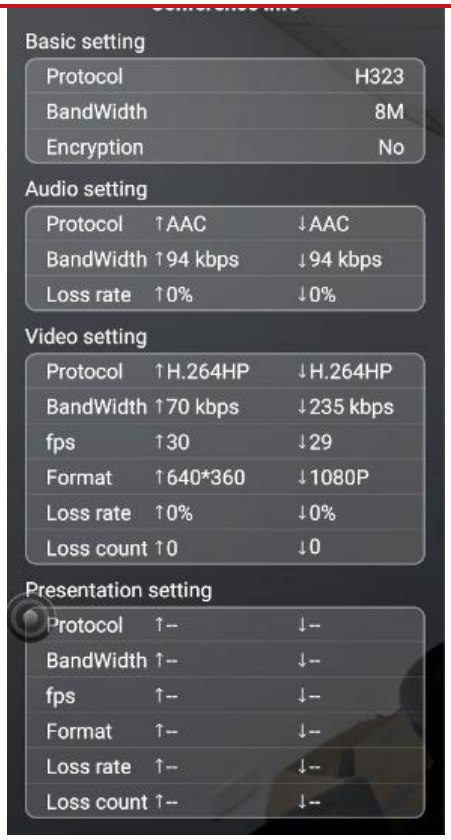


Figure 15 Terminal "Meeting Information"

4.2 Floating Ball

There are two ways to open it:

Method 1: In the main interface, use the arrow keys of the remote control to move to the position of the floating ball, and then press "OK".

Method 2: Press the "Floating Ball" shortcut key in the upper right corner of the remote control.

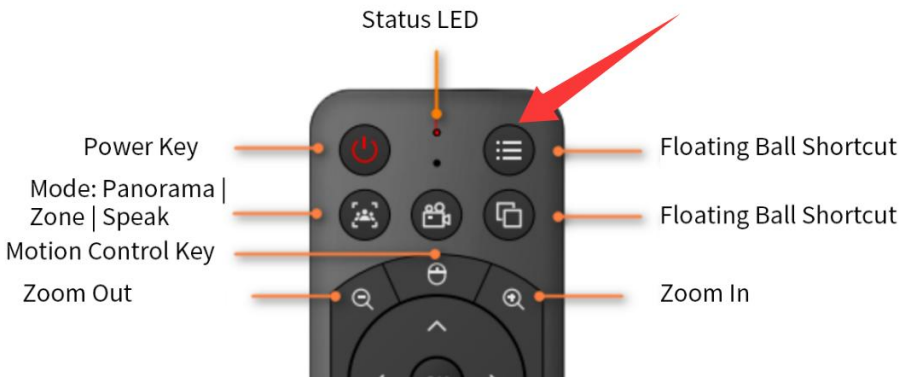


Figure 16 Remote control floating ball shortcut key location

Open the Floating Ball, the interface is as below:



Figure 17 Floating Ball interface

Sheet 5 Floating Ball Content

Configuration	Description
Meeting Mode	Pre-set "Tencent Meeting" shortcut portal, can quickly switch to "Tencent Meeting" application.
Quick Operation	Quickly switch to "Home", the current home page is set to H.323/SIP conference interface. Adjust the volume of terminal output.
Background Tasks	View applications other than "H.323/SIP" that are currently running in the background.

4.3 Screen Casting

In the system homepage, select [Cast], after entering, users can cast screen on PC through wired TYPEC, and return to exit the cast screen application; also you can cast screen on PC through wireless screen projector, and it supports mobile scanning screen.



Figure 18 Screen casting instruction interface

Note: Wireless screen casting needs to be used with the screen projector.

5 Contacts

At the bottom right corner of the main interface, click [Address Book] to enter.

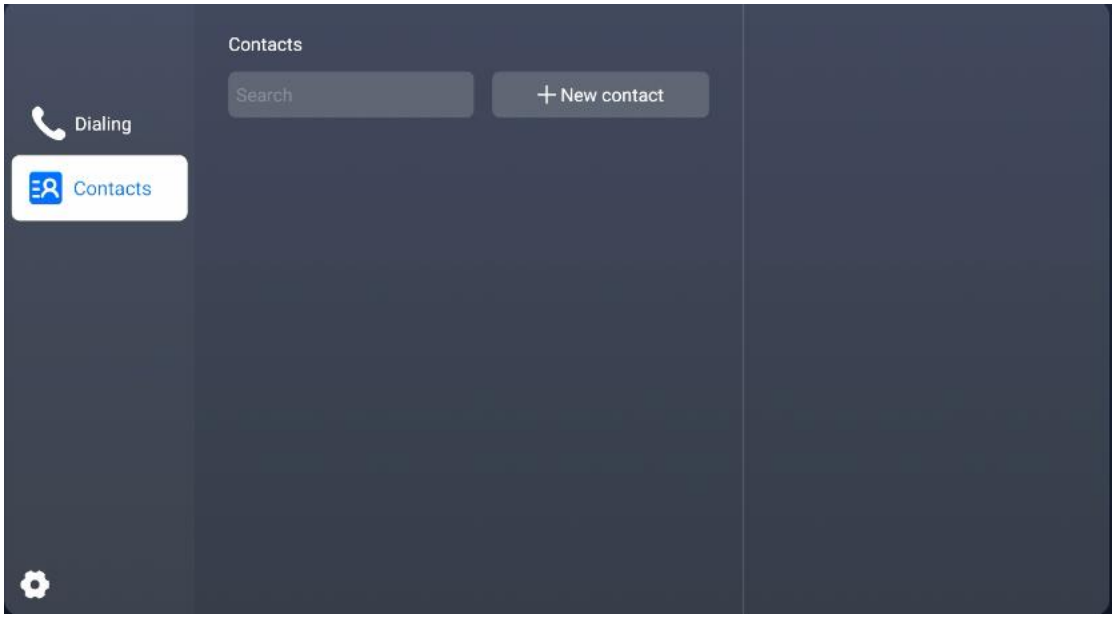


Figure19 Contacts Interface

5.1 Dialing

Click "Dial" in the list of "Contacts" to open the dialing interface, which contains dialing area and meeting record area.

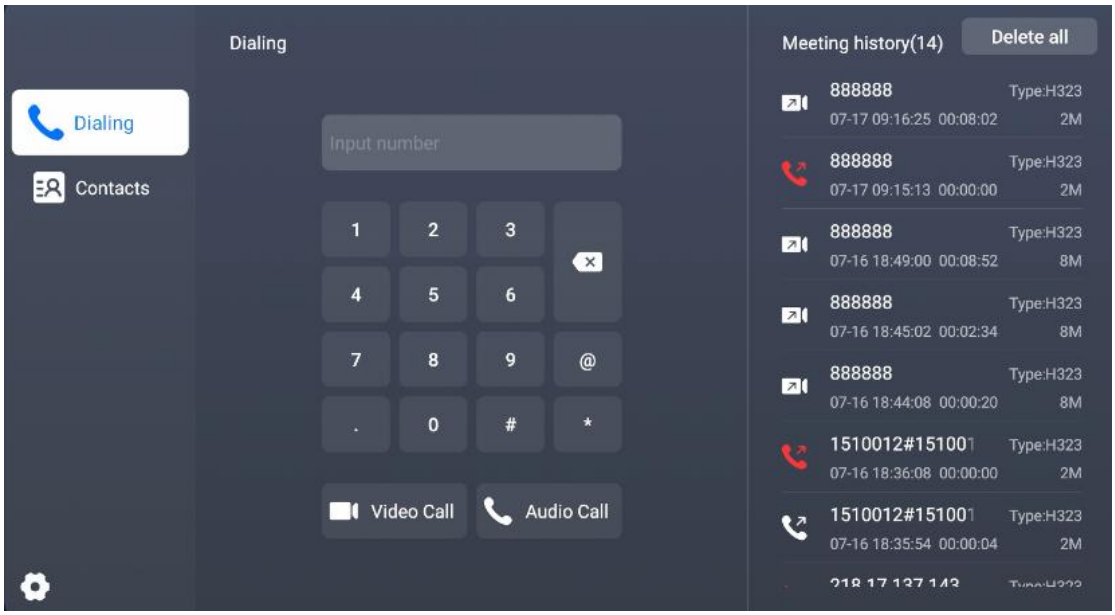


Figure 20 Dialing Interface

5.2 Address Book

In the Address Book screen, you can add a contact through "Add Contact".

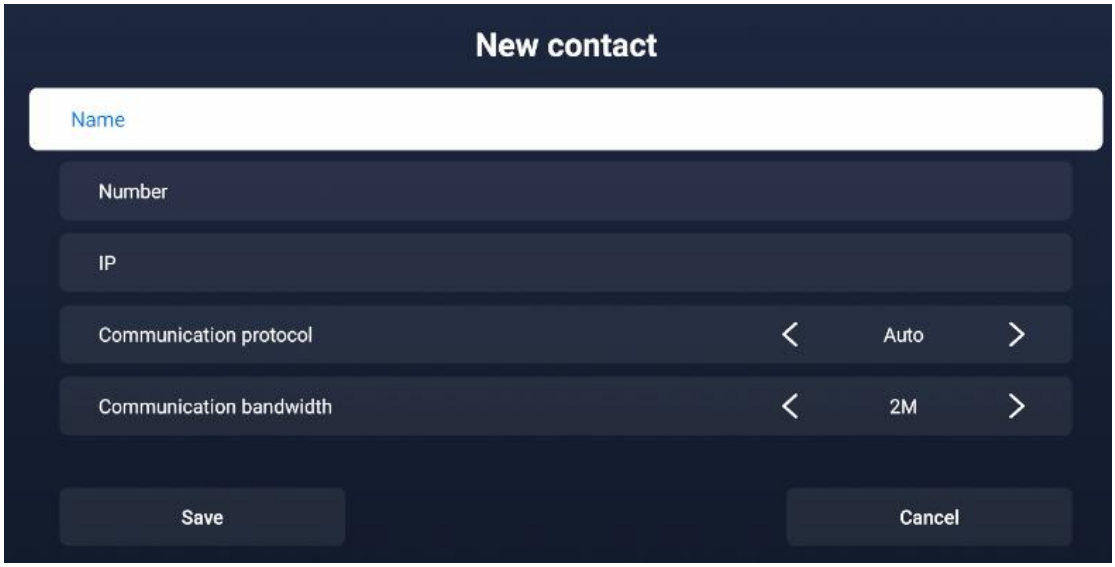


Figure 21 Add Contact Interface

6 Settings

In the lower right corner of the main interface of the system [Settings], there are 8 items including [Meeting Parameters] [Account Settings] [Sound] [Camera] [Diagnostics] [Corporate Wallpaper] [Advanced Settings] [About] and so on.

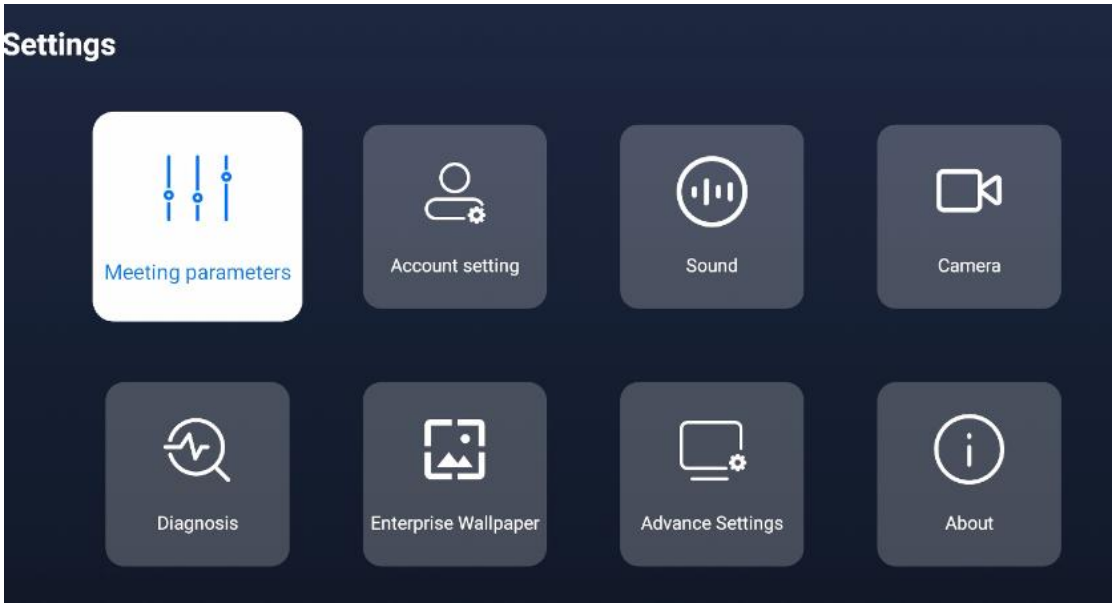


Figure 22 Setting Function List

6.1 Meeting Parameters

[Settings] > [Meeting Parameters]

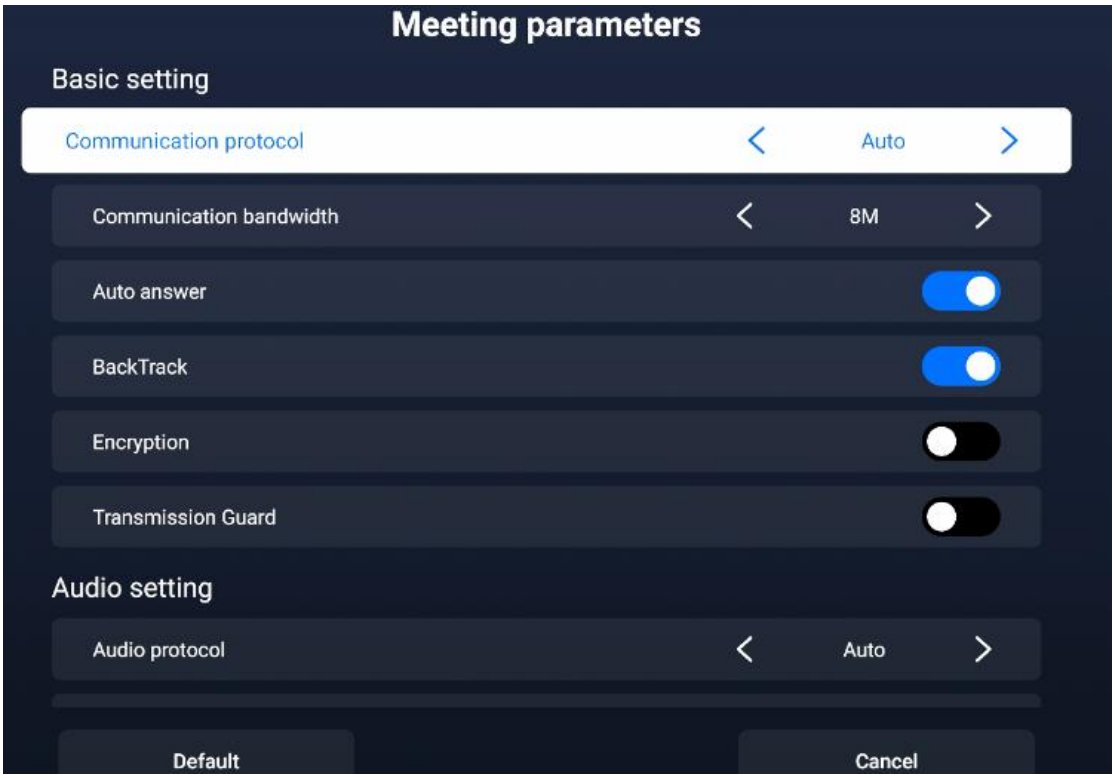


Figure 23 Partial screenshot of conference parameters

Depending on the system, you can set the corresponding parameters for a better audio and video experience in the conference.

Sheet 6 Conference parameter item description

Setting item		Description
Basic Settings	Calling Protocol	Support H323 and SIP call protocol, you can set it according to the actual situation. Currently, "Auto" option defaults to "H.323" protocol.
	Call bandwidth	Support 128K~8M rate, default is 4M.
	Auto Answer	Enable the auto answer function, when you are called, you can answer the call automatically. Default is auto answer.
	Return	Enable the function of return to the original way, when the caller and the called party are in different networks, you can enable the function

		of return to the original way.
	Encryption	Enable the encryption function to encrypt your conference call content, more secure privacy.
Audio Parameters	Audio Protocol	You can configure the audio protocol according to the actual situation. Currently we can support G.711A, G711U, G.722, AAC, AAC-LD, G.722.1, G.722.1C and Opus, and the default is auto.
	Send Audio Header	You can configure the send audio header according to the actual situation. There are large header and small header available, and the default is Auto.
	Receive Header	You can configure the audio protocol according to the actual situation. There are big header and small header available, and the default is auto.
Video Mainstream	Video Protocol	You can configure the video protocol according to the actual situation. Support H.264, H.264MP, H.264HP, H.265 optional, default is auto.
	Video Format	You can configure the video format according to the actual situation. Supported video formats are: 4CIF, 720, 1080P, 4K. default is auto.
	Video Frame Rate	You can configure the video frame rate according to the actual situation, support 15, 20, 25, 30 optional, the default is automatic.
Video Auxiliary Stream	Video Protocol	You can configure the video protocol according to the actual situation, support

		H.264, H.264MP, H.264HP, H.265 optional, default is auto.
	Video Format	You can configure the video format according to the actual situation. Supported video formats are: 4CIF, 720P, 1080P, 4K. default is auto.
	Video Frame Rate	You can configure the video frame rate according to the actual situation. Support 15, 20, 25, 30 optional, default is auto.

Note: In "Call Protocol", if you select "Auto", "H.323 Protocol" will be used as priority, please modify it according to the situation.

6.2 Account Settings

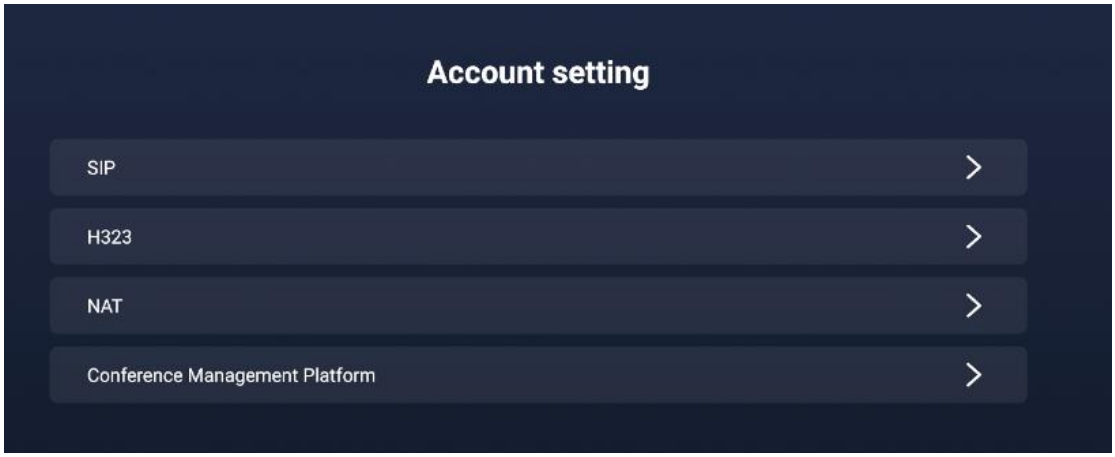


Figure 24 Account setting interface

Contains four items: [SIP] [H.323] [NAT] [Conference Management Platform]

6.2.1 SIP Settings

[Settings] > [Account Settings] > [SIP].

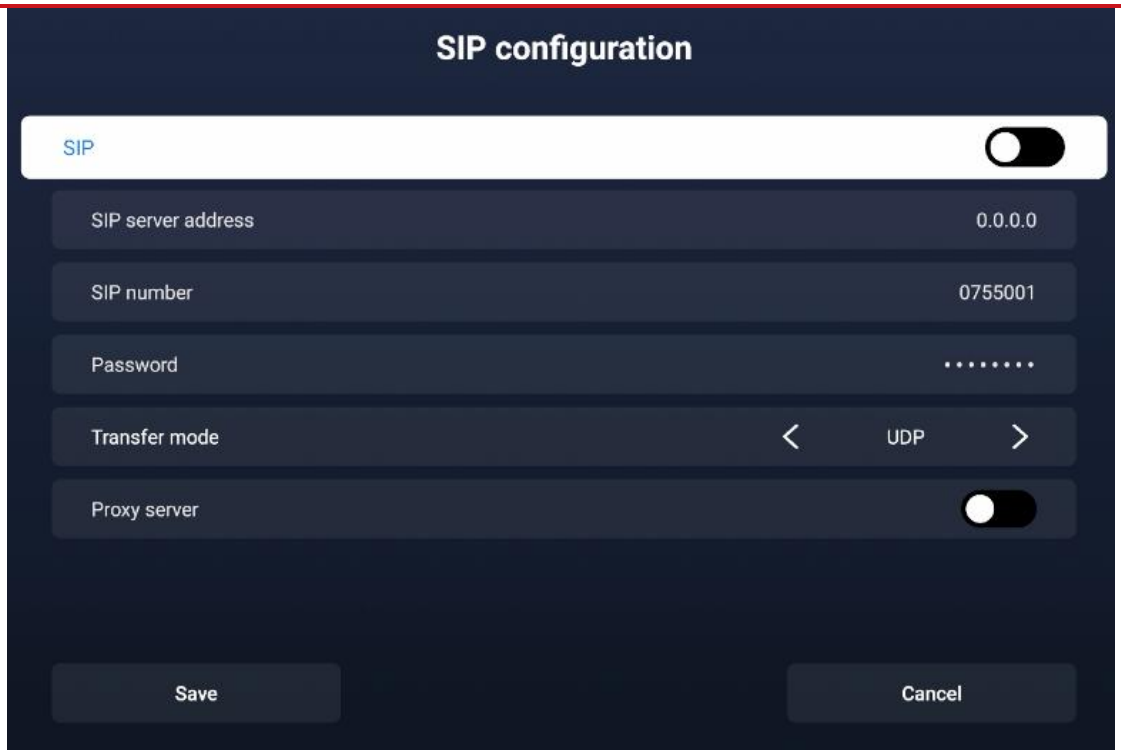


Figure 25 SIP Settings

Sheet 7 SIP item description

Configuration items	Description
SIP Server Address	Support IP address and domain name address, format: IP: + port number, default is 5060.
SIP Number	Fill in the SIP number.
Password	Fill in the password corresponding to the SIP number.
Transmission Mode	Support UDP, TCP and TLS modes.
Proxy Server	Set proxy server address

The default port of SIP is: 5060; Adopt IP: + port number to solve the problem of port designation.

6.2.2 H.323 Settings

[Settings] > [Account Settings] > [H.323]

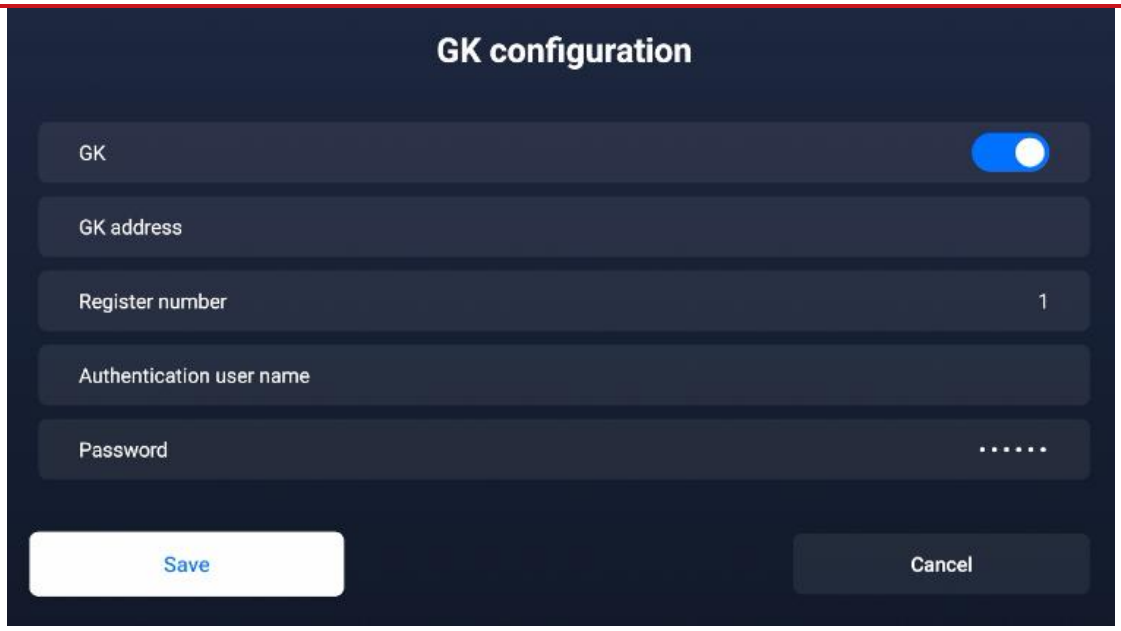


Figure 26 H.323 GK Setting Items

Configuration item	Description
GK server address	Please fill in the GK server address, such as 1.0.1.0.
GK number	Please fill in the GK number, e.g. 5060
User Name	Please fill in the user name.
Password	Please fill in the password.

6.2.3 NAT Settings

Settings>Account Settings>NAT



Figure 27 NAT Settings

Fill in the NAT address provided in the "NAT Address" field. If necessary, please ask the related personnel for the address information according to the project situation.

6.2.4 Conference Management Platform

[Settings]>[Account Settings]>[Conference Management Platform].

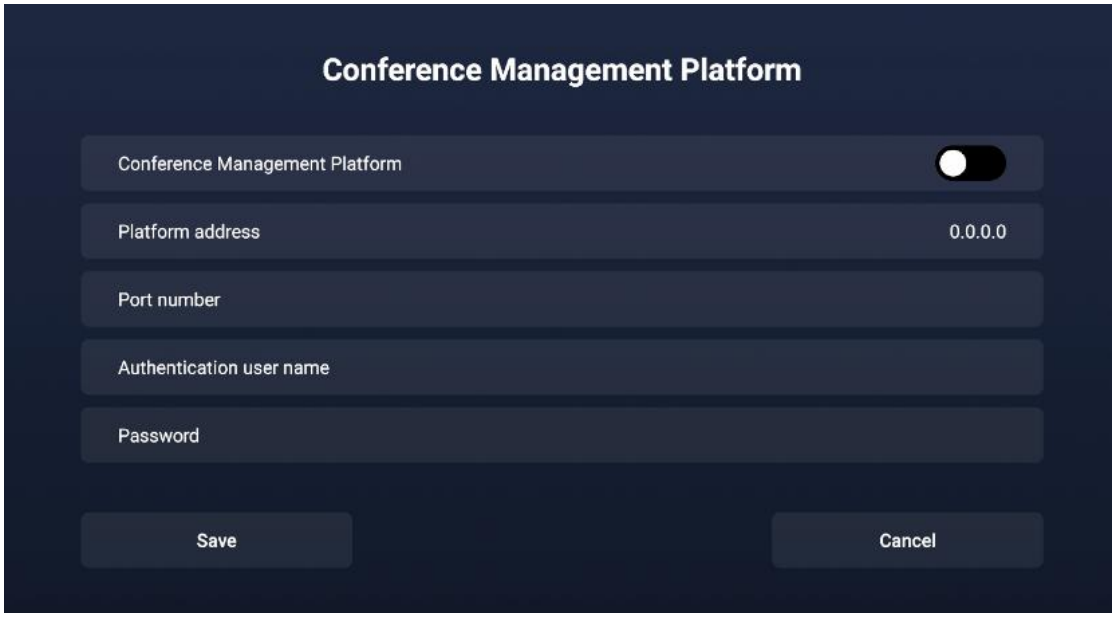


Figure 28 Conference management platform settings

Note: Must be used with the supporting conference management platform, otherwise this setting is invalid.

6.3 Sound

[Setting] > [Sound]

Sound settings page, you can carry out the sound output source selection, input source selection, and the algorithm level of noise reduction and de-reverberation.

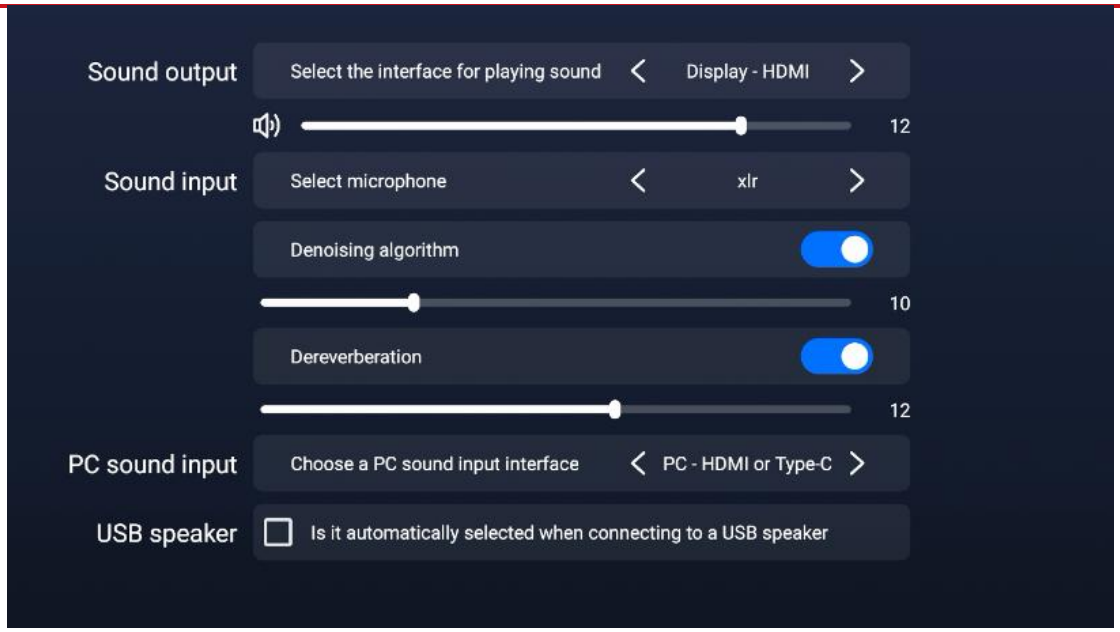


Figure 29 Audio Settings

Sheet 8 Audio input item description

Setting item	Description
Audio Output	Select output to: HDMI, Line Out, Phoenix connector, etc.
Sound Input	Select audio source: XLR / Line In / USB mic
Algorithm Level Adjustment	Noise reduction and de-reverberation algorithm levels can be adjusted according to the scene.
External PC sound input	Select HDMI or Type-C audio input when connecting to an external PC. Or PC V3.5mm audio output interface, connected to the terminal Audio-Line in interface to realize.

6.4 Camera

[Setting] > [Camera]

At this time, the terminal output camera capture of the local screen, press the remote control "OK" button, the world pop-up "camera source selection and camera control and preset position of the setup window.

6.4.1 Camera Source Selection

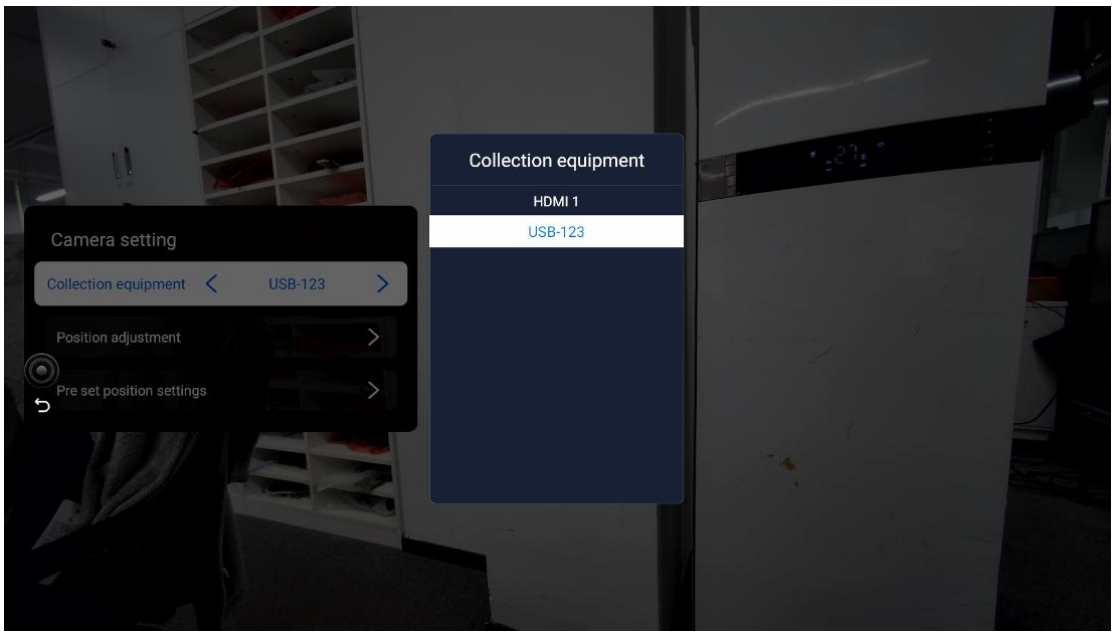


Figure 30 Camera Source Selection

6.4.2 Camera Settings

6.4.2.1 Position Adjustment

[Settings] > [Camera] > [Position Adjustment]

The position adjustment operation key diagram appears, at this time, according to the scene requirements, press the corresponding key on the remote control, you can complete the lens position adjustment.

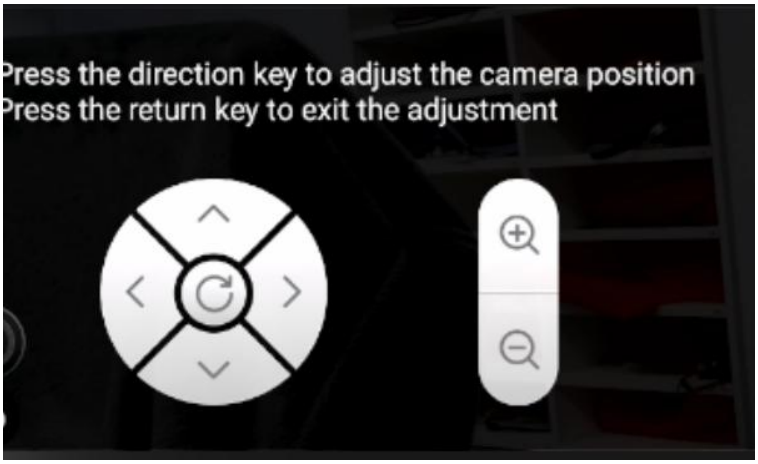


Figure 31 Position Adjustment dialog box

6.4.2.2 Preset Position Setting

[Settings] > [Camera] > [Preset Position Setting].



Figure 32 Preset Position Setting

Set the preset position operation:

In the "Preset Position Setting" interface, the remote control moves the preset serial number, click "OK", and then the "Camera Position Adjustment" dialog box appears, and the direction or zoom is adjusted according to the scene. After the position adjustment is completed, click the "Return" button, prompted "whether to save the preset position", select "OK" to complete the preset position setting operation.

Basic process: select the serial number - adjust the lens position - return to confirm the save

Call the preset position operation:

In the "preset position setting" interface, press the remote control directly, select the corresponding preset position serial number, and then press OK to complete the preset position switching operation;

In the "Camera Setting Interface", press the "Set Preset" button of the remote control to enter the "Preset Setting" interface, and refer to the above paragraph for the calling operation.

In the "main system interface", press the remote control "set preset" key, at this time, the interface will appear in the upper right corner of the "press the number keys to quickly switch the camera preset position, press return to exit" prompt, at this time, press the corresponding number again, to complete the preset position. At this time, press the corresponding number again to complete the preset call.

Basic process: set preset - press serial number - return to exit

Clear preset:

In the "Preset Setting" interface, select the preset that needs to be cleared, and press and hold the "OK" button to prompt the "Reset" or "Clear" dialog box. The "Reset" or "Clear" dialog box will be prompted.

In the "Preset Settings" interface, select the preset that needs to be cleared, press "Clear Preset", and then prompt "Do you want to delete the preset?". Select "Confirm".

6.5 Diagnosis

[Setting]>[Diagnosis]

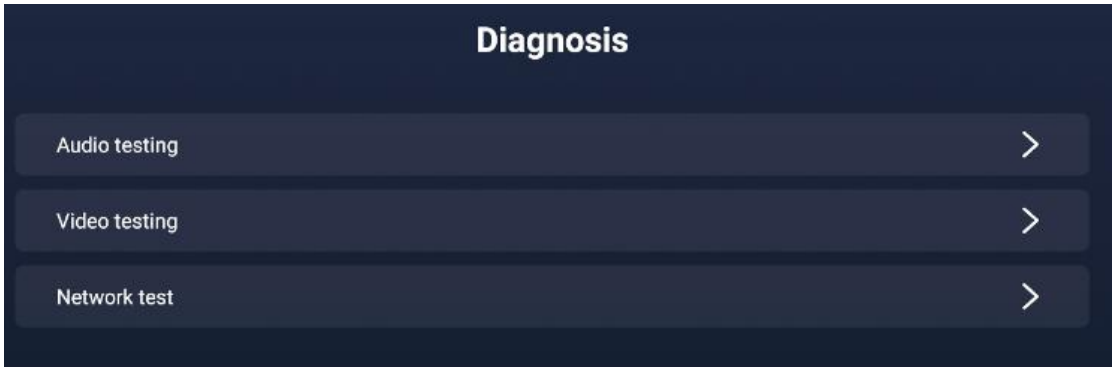


Figure 33 Diagnostic content items

6.5.1 Audio Test

[Settings] > [Diagnostics] > [Audio Test]

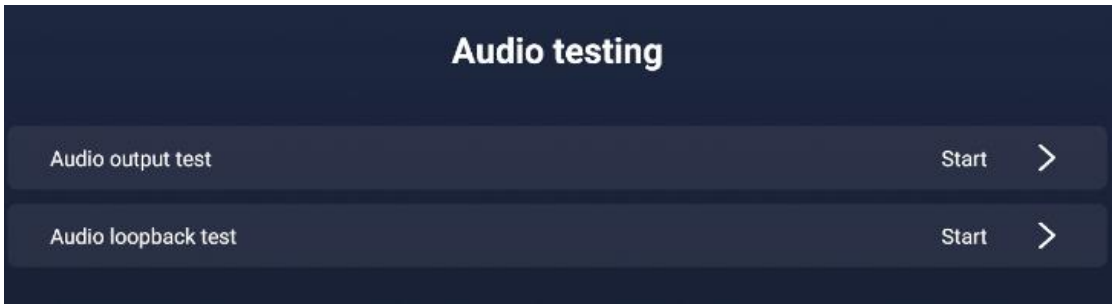


Figure 34 Audio Test

Sheet 9 Audio Test

Function	Description
Sound Output Test	Sound test, select "Start", the terminal connected to the sound reinforcement equipment will hear the terminal output "sound", in order to determine whether the terminal to the sound reinforcement equipment sound connection is normal; select "Stop" to end the sound test. Select "Stop" to end the sound test.

Audio Loopback Test	Acquisition & sound test, select "Start", the terminal's pickup terminal will collect sound, through the terminal's output terminal, the collected sound will be played out, in order to judge whether the terminal's sound collection to output is normal; select "Stop" to end the test. Audio loopback test.

Both functions are used as auxiliary test methods to determine whether the sound of the terminal is normal or not, and are not used as judgment tools for the sound test on the project site.

6.5.2 Video Test

[Settings] > [Diagnostics] > [Video Test]

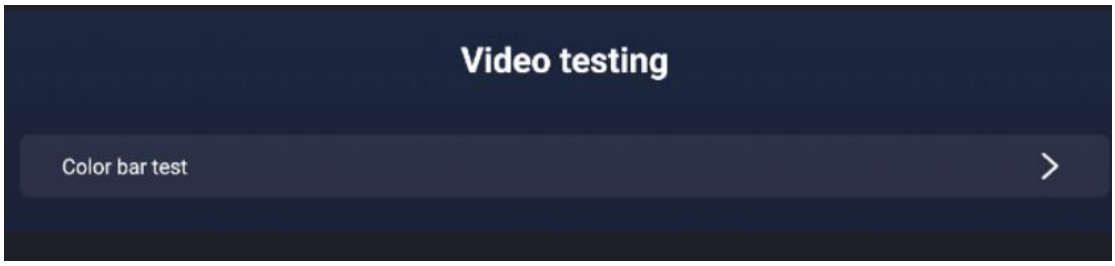


Figure 35 Video Test

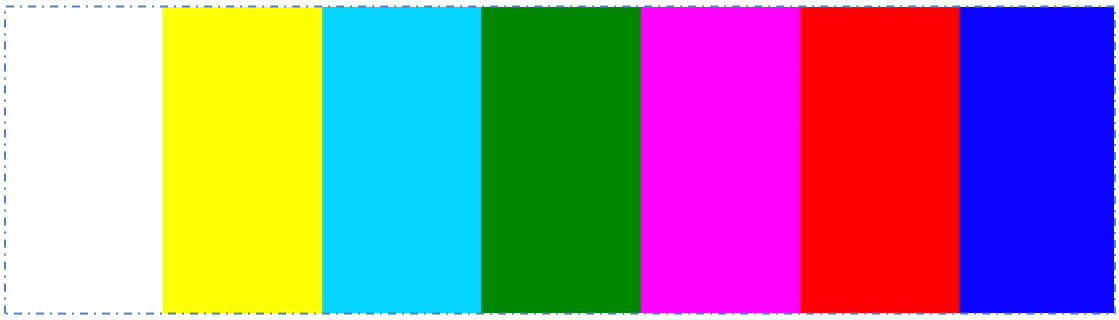


Figure 36 Color bar test

6.5.3 Network Test

[Setup] > [Diagnostics] > [Network Test]

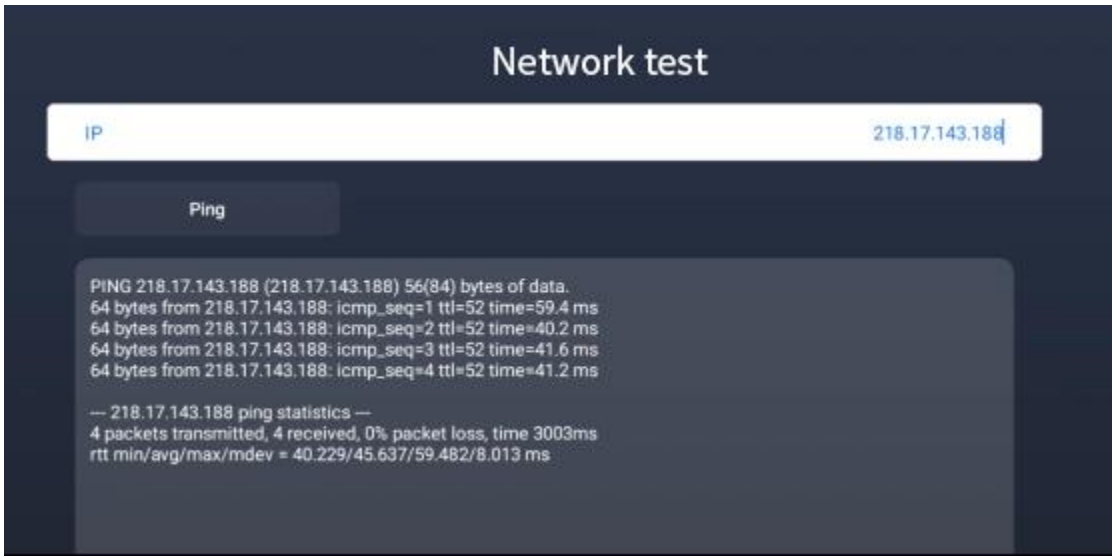


Figure 37 Network Test Normal Result



Figure 38 Network Test Abnormal Result

6.6 Corporate Wallpaper

[Settings] > [Enterprise Wallpaper]

Select the background image of the main interface of the system, you can choose a suitable background according to preference.



Figure 39 Setting Wallpaper

6.7 Advanced Settings

Advanced Settings contains: [General], [Wireless and Network], [Bluetooth], [Authorization Management], [Video Input], [Video Output], [System Settings], [System Information], and other 8 settings.

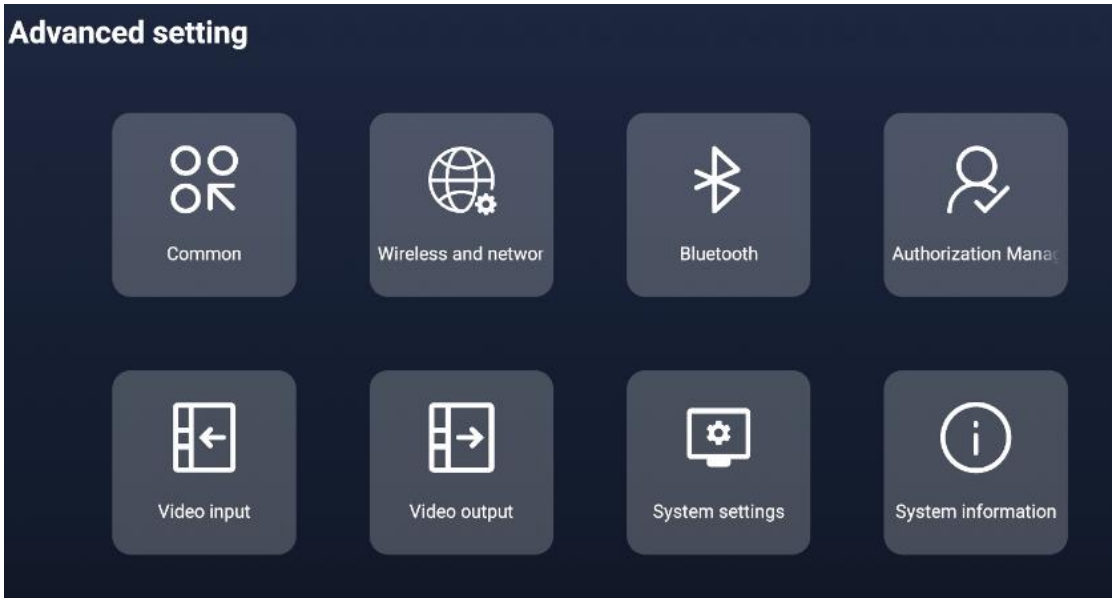


Figure 40 Advanced settings content items

6.7.1 General

[Settings] > [Advanced Settings] > [General]

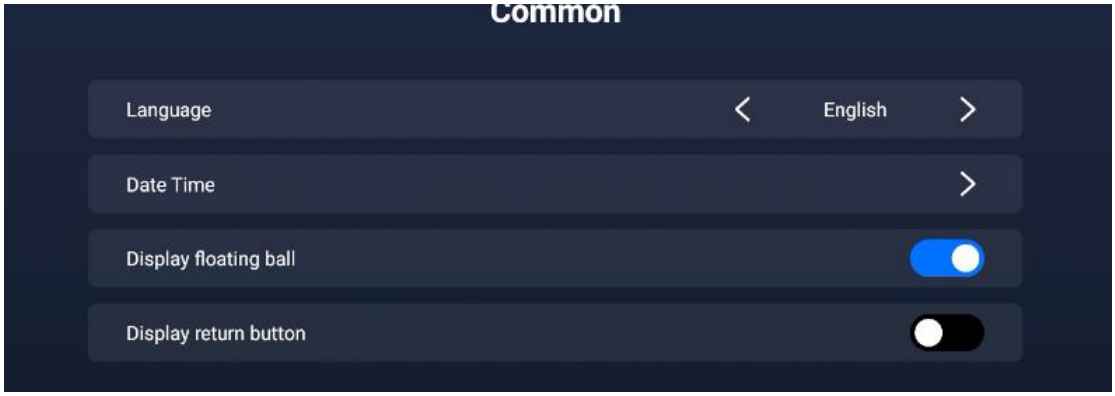


Figure 41 General interface

Sheet 10 General interface parameter items

Setting item	Description
Language	The language of the terminal supports "Simplified Chinese" and "English", and the default is Chinese.
Date and Time	Set the time zone and time, the default is "Auto", you can change it to manual adjustment.
Show Floating Ball	Enable and disable the floating ball function.
Show Back Button	Enable and disable the back button.

6.7.2 Wireless and Network

[Settings]>[Advanced Settings]>[Wireless and Networks]

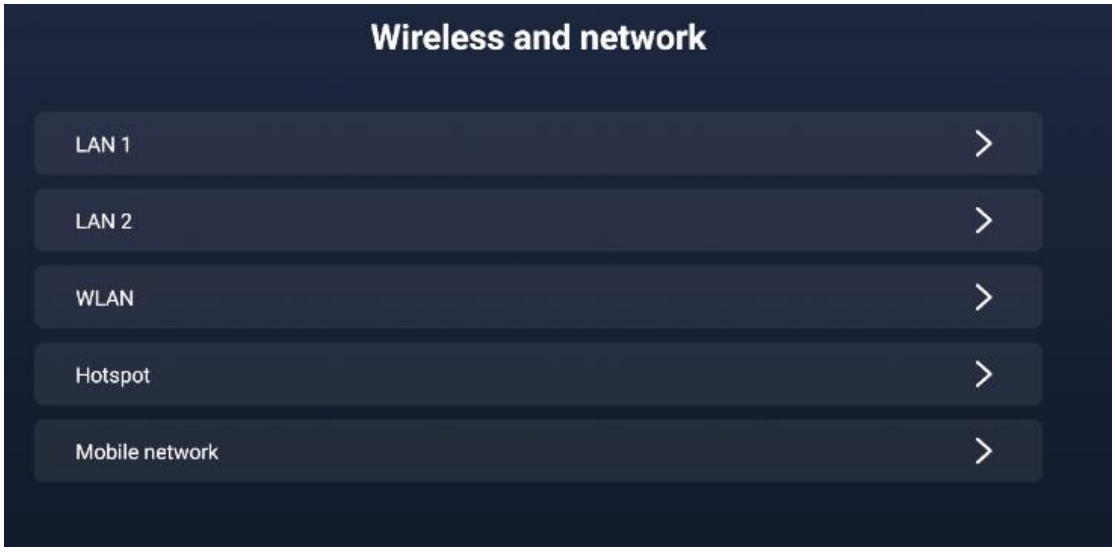


Figure 42 Wireless and Network

6.7.2.1 LAN1, LAN2

[Settings] > [Advanced Settings] > [Wireless and Networks] > [LAN1/LAN2].

You can set up "LAN1" for network connection, which supports "DHCP" and "Static" modes, and the default mode is "DHCP"; the default mode is "DHCP"; the default mode is "DHCP". DHCP" mode is adopted by default; you can also click [>] to manually select "Static" mode to set fixed IP address for network connection.

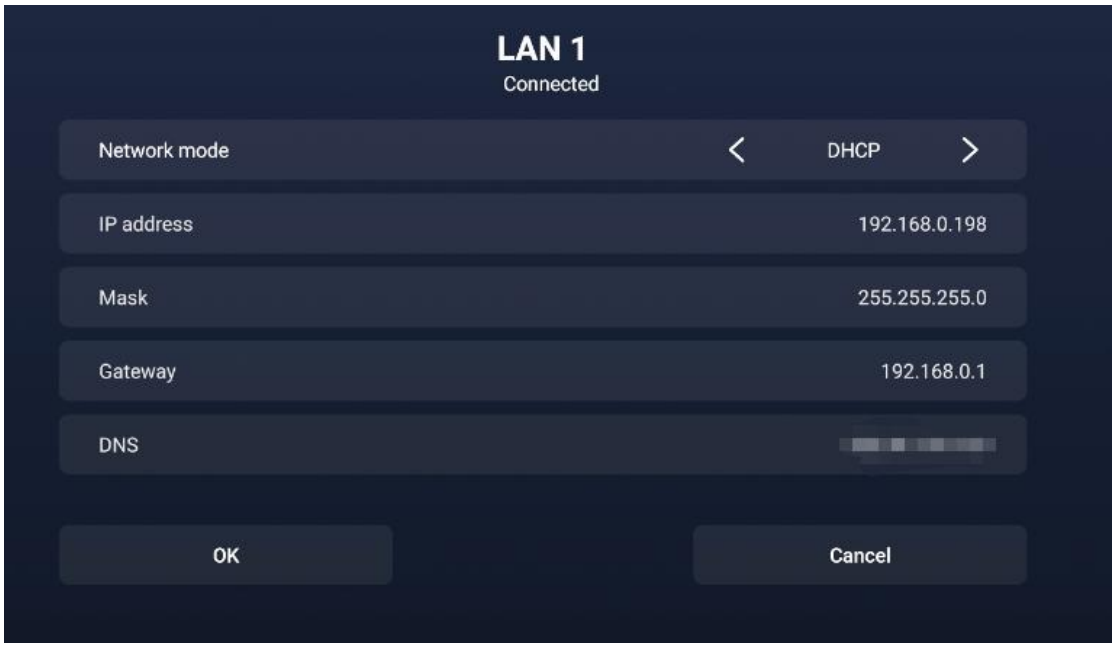


Figure 43 LAN 1 Port Parameter Setting

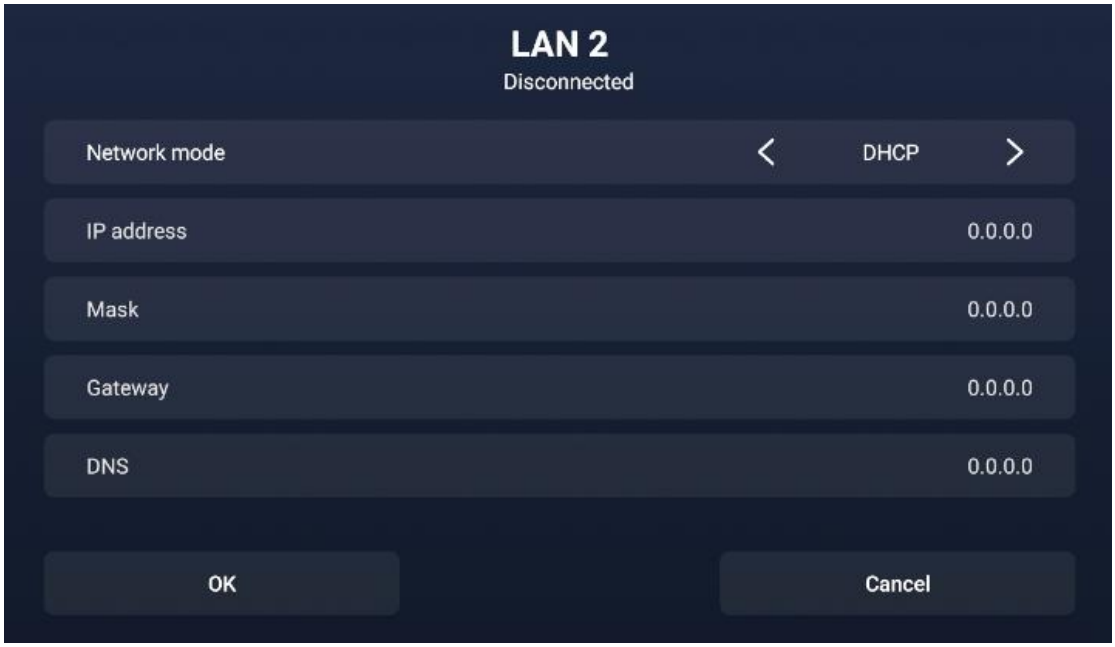


Figure 44 LAN 2 Port Parameter Setting

6.7.2.2 Wireless LAN

[Settings] > [Advanced Settings] > [Wireless and Network] > [Wireless LAN]

You can turn on the wireless network switch and search for the wireless network you need to connect to for connection.

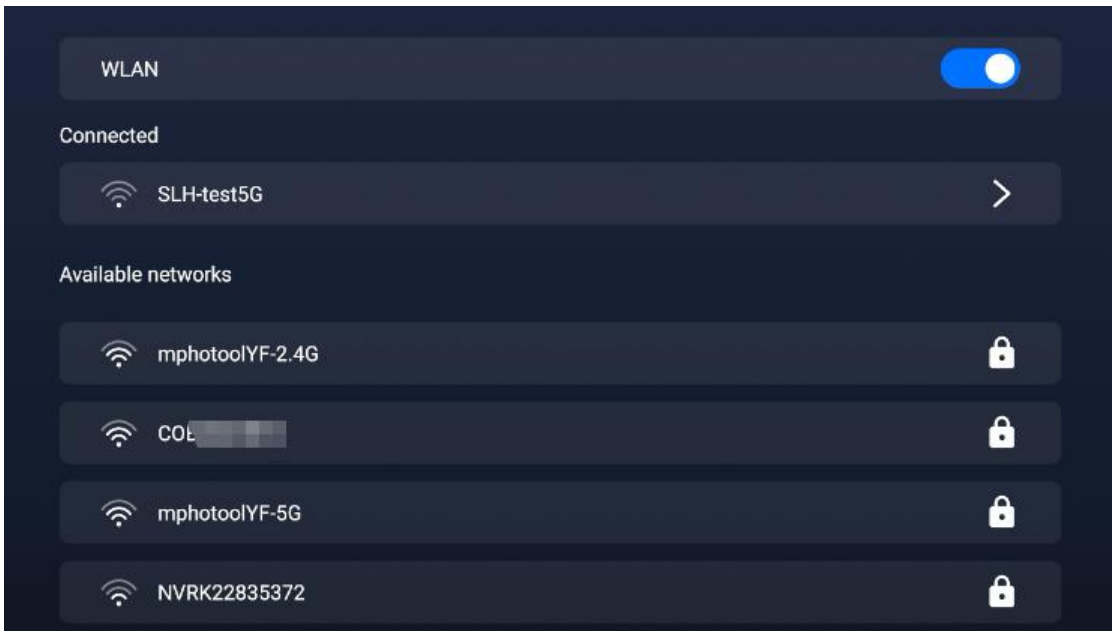


Figure45 Wireless Network Settings

6.7.2.3 Wireless Hotspot

[Settings] > [Advanced Settings] > [Wireless and Network] > [Wireless Hotspot]

You can turn on the wireless hotspot function, the terminal device can be used as a wireless router, you can directly use the default hotspot name and password, you can also manually modify the hotspot name and password, and supports password-free access.

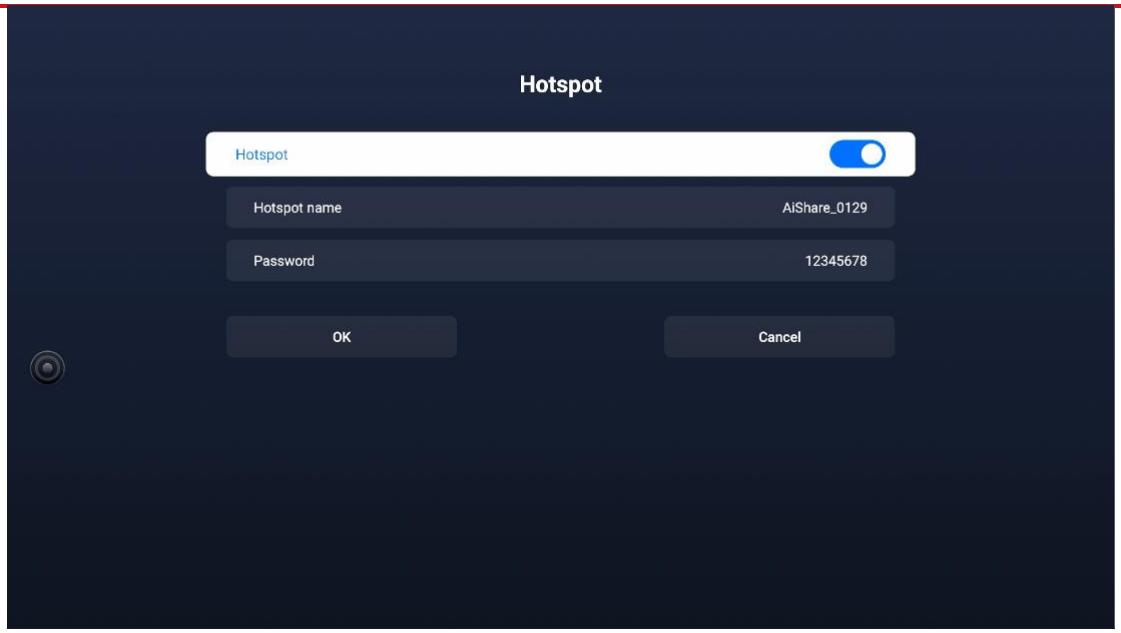


Figure 46 Wireless Hotspot Settings

Note: The current version does not support the wireless hotspot function to work with wireless network at the same time.

6.7.2.4 Mobile Network

This setting is valid for 5G terminals; after opening, you can enable the mobile network, the



Figure 47 Mobile Network Switch

Note: The terminal is configured with a 5G module, and a 5G SIM card has been placed at the same time, then turn on this switch.

6.7.3 Bluetooth

[Settings] > [Advanced Settings] > [Bluetooth]

Basic process: Turn on the Bluetooth function, search for the Bluetooth device that needs to be connected, click pairing, and the Bluetooth connection is successful. (Bluetooth function is

enabled by default in the terminal)

The standard remote control of the terminal is connected by Bluetooth technology, take the opening operation of the new machine as an example: after the terminal is switched on, it enters the Bluetooth searching and pairing interface; at this time, long press the Bluetooth button on the remote control for 3 seconds, and wait for the indicator light of the remote control to appear flashing, and it enters the Bluetooth pairing mode; when the terminal searches for the Bluetooth remote control successfully, it can complete the auto-pairing.

When the paired Bluetooth is invalid, press the button on the front panel of the terminal that identifies the Bluetooth icon, the terminal enters the Bluetooth pairing mode, and then press the Bluetooth button on the remote control for 3 seconds; when the terminal searches for the Bluetooth remote control pairing information, it will automatically complete the pairing.



Figure 48 Terminal enters pairing mode



Figure 49 Remote control pairing completed

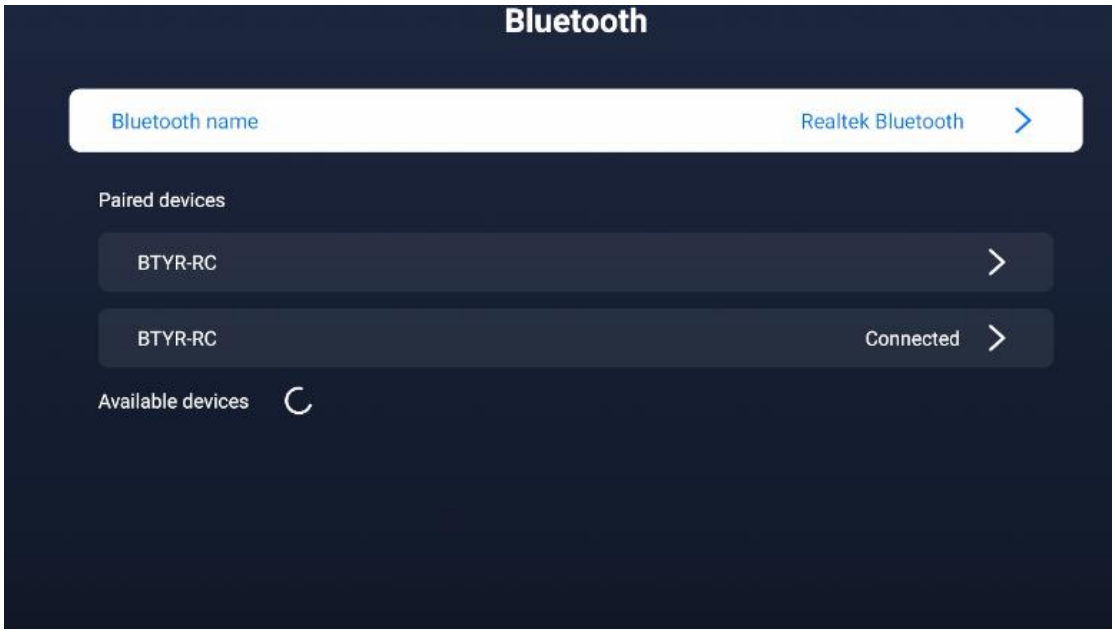


Figure 50 Bluetooth status interface

6.7.4 Authorization Management

[Settings] > [Advanced Settings] > [Authorization Management]

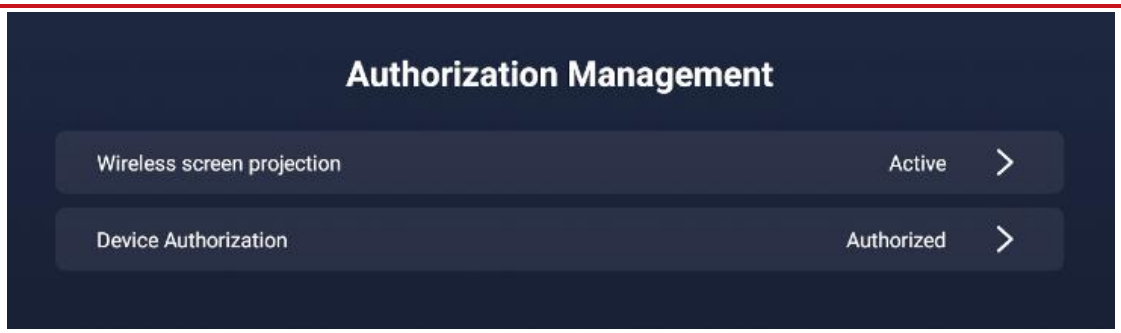


Figure 51 Authorization Management

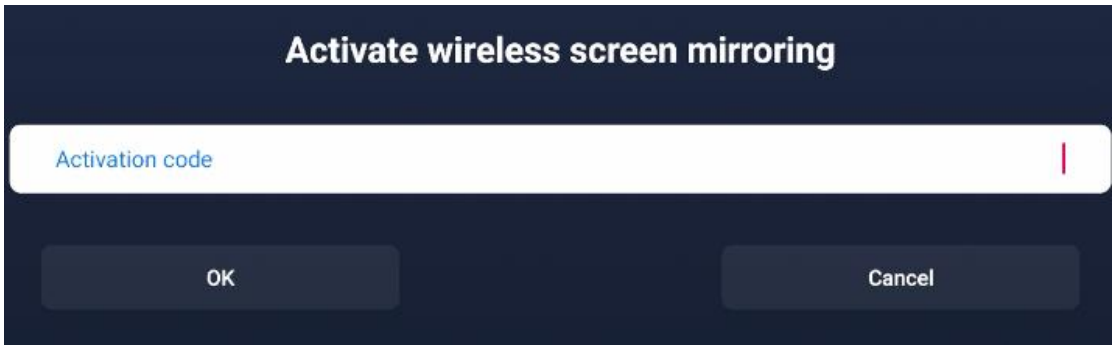


Figure 52 Wireless screen projector activation interface

Note: You need to buy the activation code of the adapted screen projector, one activation code for one wireless screen projector.

6.7.5 Video Input

[Settings] > [Advanced Settings] > [Video Input]

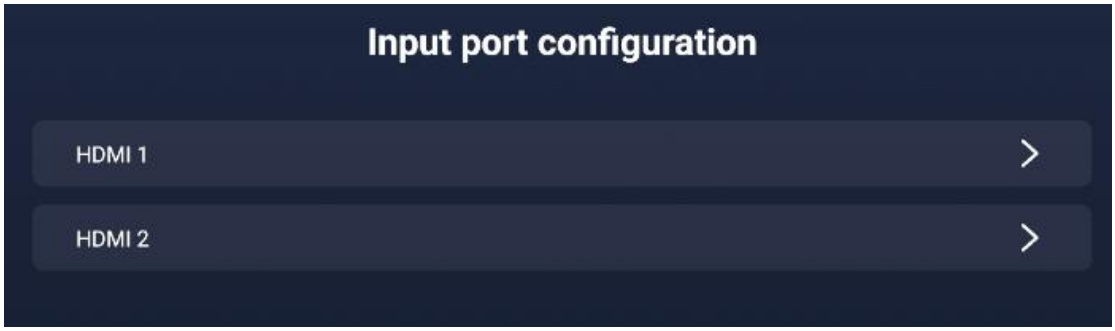


Figure 53 Video Input Configuration

Note that the content of this setting item may be different for different versions, so the actual version is the main one.

6.7.5.1 HDMI1, HDMI2

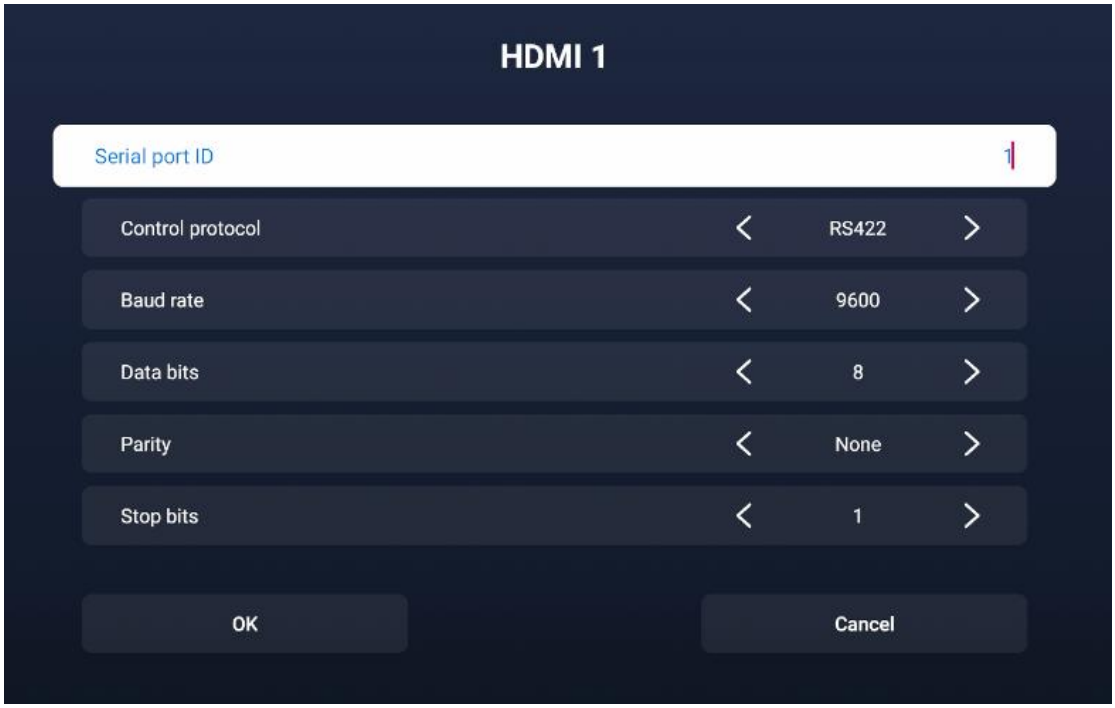


Figure 54 HDMI1 Input

Sheet 11 HDMI Input Parameters

Setting	Description
Serial ID	Sets the address of the input camera, which must be the same as the address of the camera side.
Control protocol	Supports "422" and "485" communication protocols.
Baud rate	Parameter: 2400, 4800, 9600, 14400, 19200, 38400, 57600, 115200
Data Bit	Actual data bit parameter in communication, parameter "7, 8", default "8".
Check type	Detecting errors during data transmission; parameter "None, Odd, Even, Space".
Stop Bit	Marks the end of transmission of a character; parameter "1, 2" two kinds, default "1".

Note: HDMI2 input port settings are similar to the HDMI1 port, you need to pay attention to the "Serial ID" parameter can not be set to the same value, the serial ID and the camera side of the address bit ID need to be kept one to one in order to communicate.

6.7.6 Video Output

[Settings] > [Advanced Settings] > [Video Output]

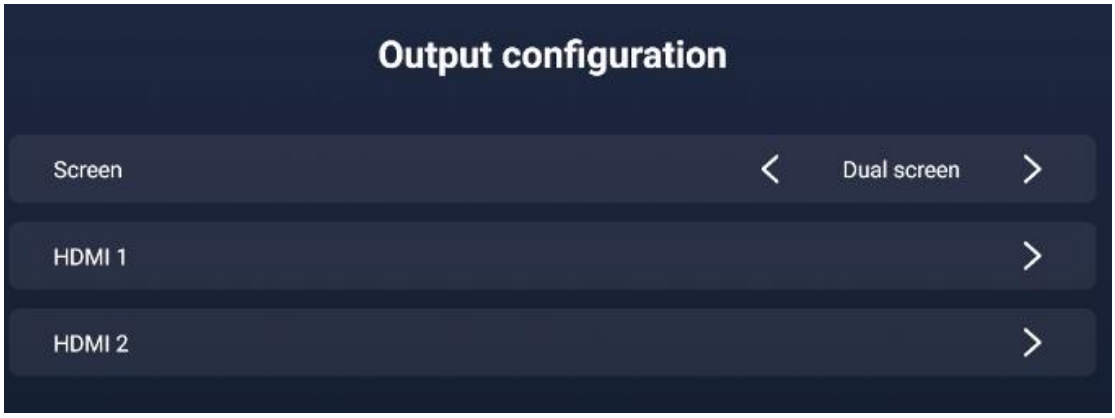
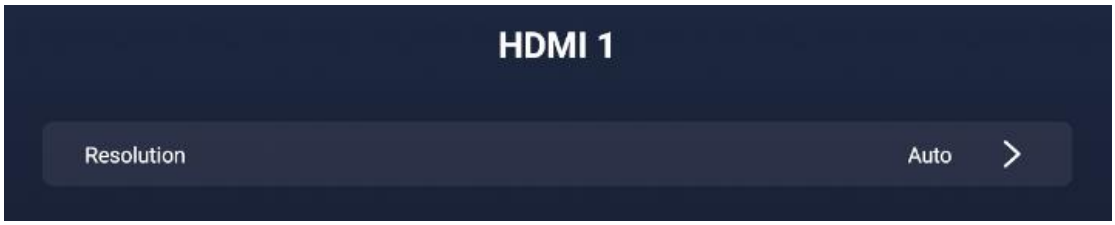


Figure 55 Output Port Settings

The screen can be set to "single screen", "dual screen", etc. When set to "single screen", only the HDMI 1 item is presented below, and at this time, if the display device is connected, the HDMI 1 item can be read to the resolution supported by the display device. Read the resolution format supported by the display device, the general default is "automatic", as shown:



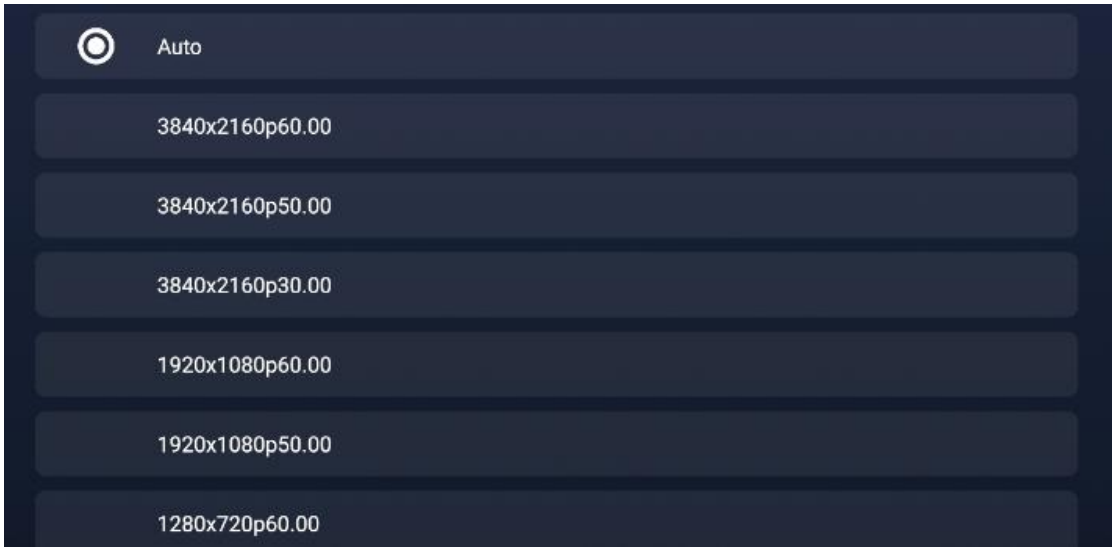


Figure 56 Display device resolution reading

6.7.7 System Settings

6.7.7.1 Upgrade and Recovery

[Settings] > [Advanced Settings] > [System Settings] > [Upgrade and Recovery].

Four function items, respectively: [Network Upgrade] [Local Upgrade] [Restore Factory Settings] [Platform Configuration].

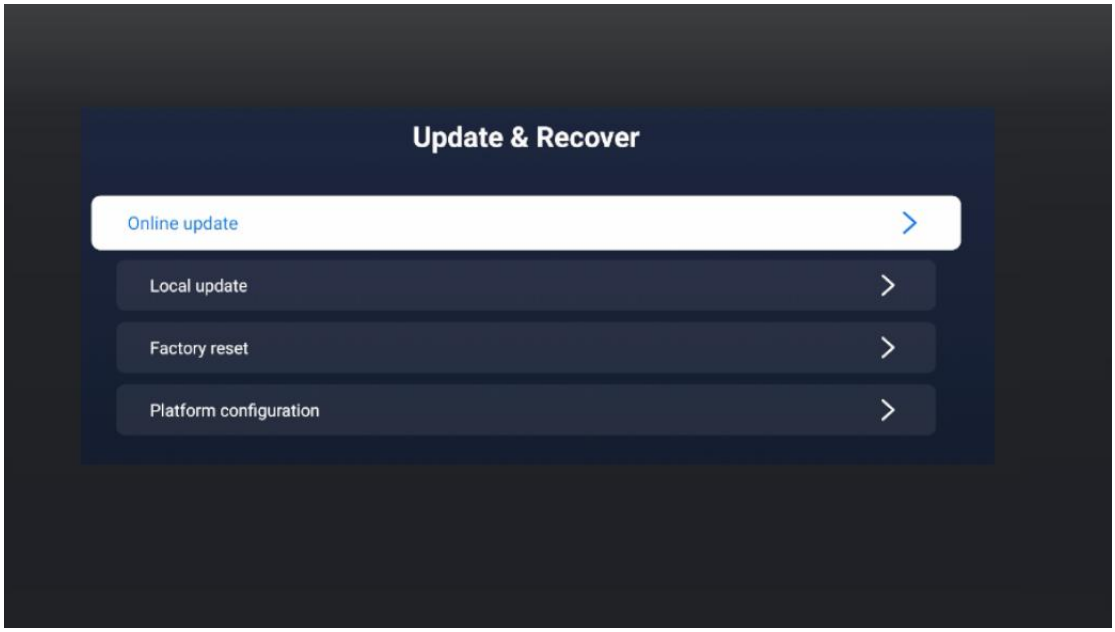


Figure 57 Upgrade and Recovery Interface

6.7.7.1.1 Local Upgrade

[Settings] > [Advanced Settings] > [System Settings] > [Upgrade and Recovery] > [Local Upgrade]

After entering the [Upgrade and Recovery] interface, you must first insert the USB flash drive and then click [Local Upgrade], after entering the Local Upgrade interface, when the local upgrade package is detected, please click [Upgrade Now] to carry out the local upgrade, the upgrade process will take a few minutes, please wait patiently. The upgrade process will take a few minutes, please wait patiently. After the upgrade is completed, the device will reboot.

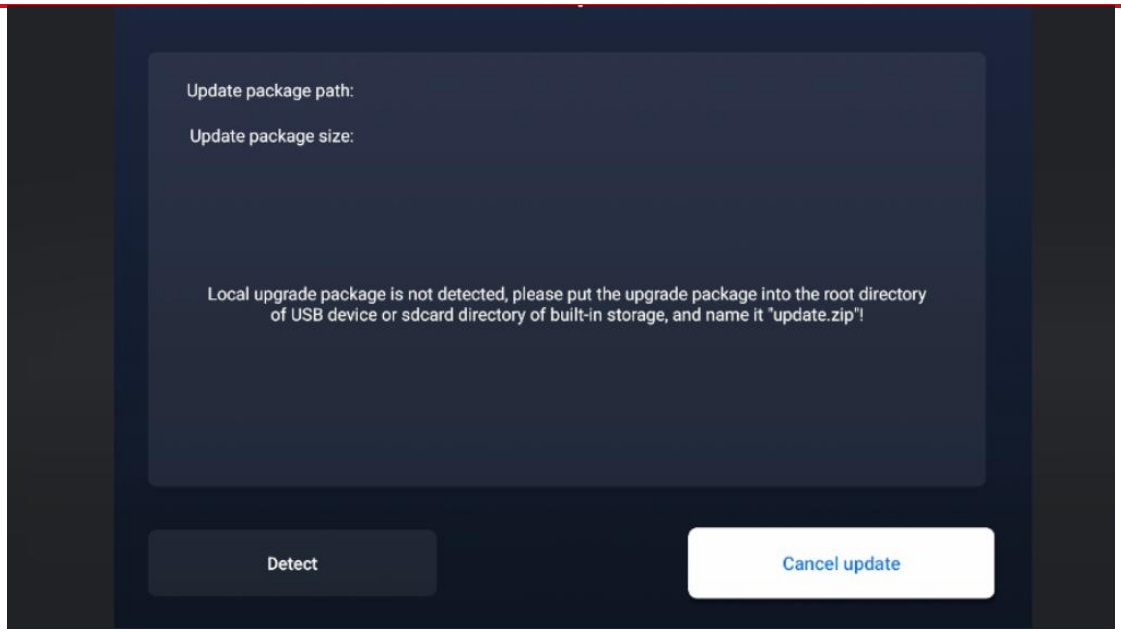


Figure 58 Local upgrade dialog box

Note: The current system supports the format of USB flash disk: FAT32.

6.7.7.1.2 Platform Configuration

[Settings] > [Advanced Settings] > [System Settings] > [Upgrade and Recovery] > [Platform Configuration]

Enter [Platform Configuration], click the [Enable TR069] button and then fill in the TR069 platform address and the O&M platform address, and then click [OK] to complete the platform configuration.

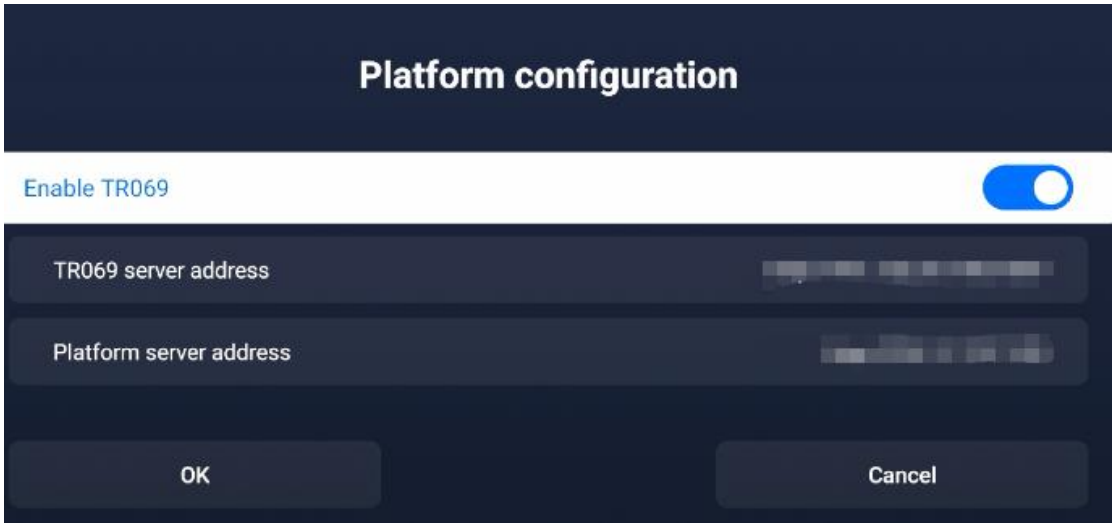


Figure 59 Platform Configuration

6.7.7.1.3 Network Upgrade

[Settings] > [Advanced Settings] > [System Settings] > [Upgrade and Recovery] > [Network Upgrade]

Please follow the platform configuration chapter to complete the platform configuration first, and then perform the online upgrade. If you have already completed the platform configuration, click [Upgrade Now] directly after entering the Upgrade and Recovery interface and wait patiently to complete the online upgrade.

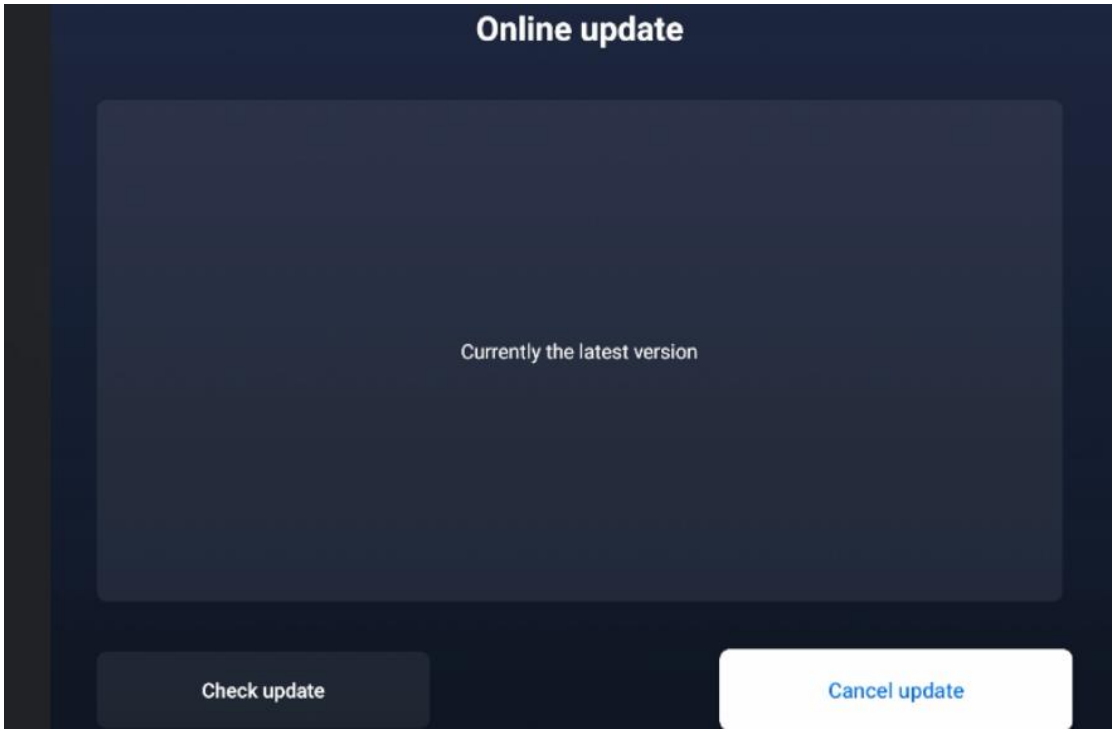


Figure 60 Network Upgrade

6.7.7.1.4 Restoring Factory Settings

[Settings] > [Advanced Settings] > [System Settings] > [Upgrade and Recovery] > [Restore Factory Settings]

Note: Please be careful to operate Restore Factory Settings, after clicking [**Restore Factory Settings**] > [**Erase All**], all data in the internal storage space of the device will be erased!

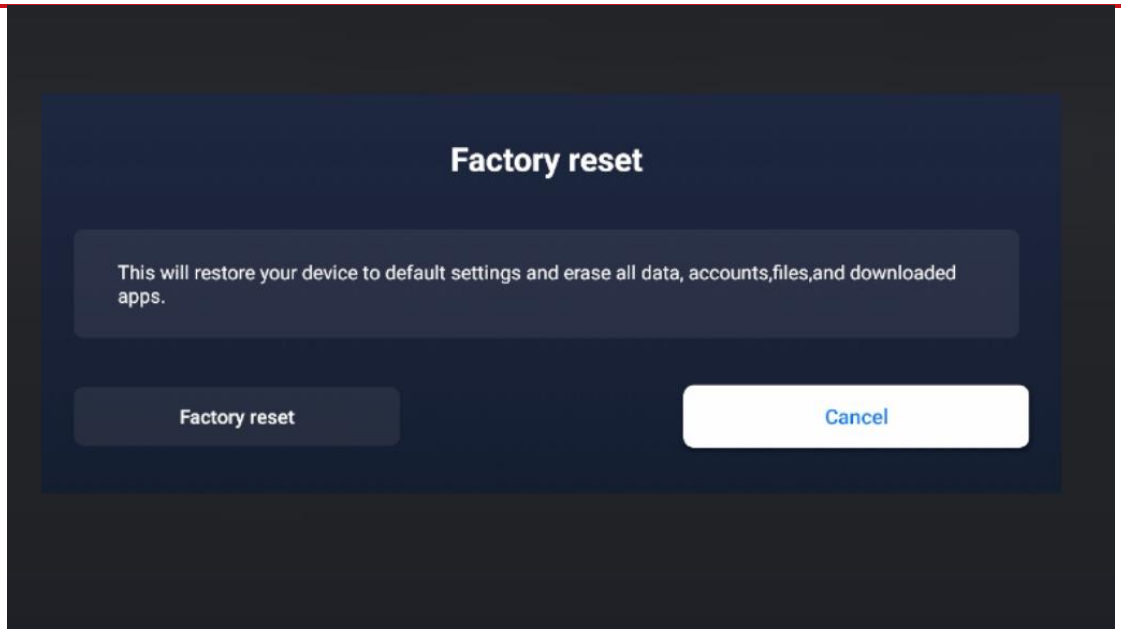


Figure 61 Restore Factory Settings

6.7.8 System Information

[Settings] > [Advanced Settings] > [System Information]

In the "System Information" interface, you can view: device name, model number, serial number, system version number, LAN1, LAN2, wireless LAN, SIM card status, Bluetooth Mac address and other information.

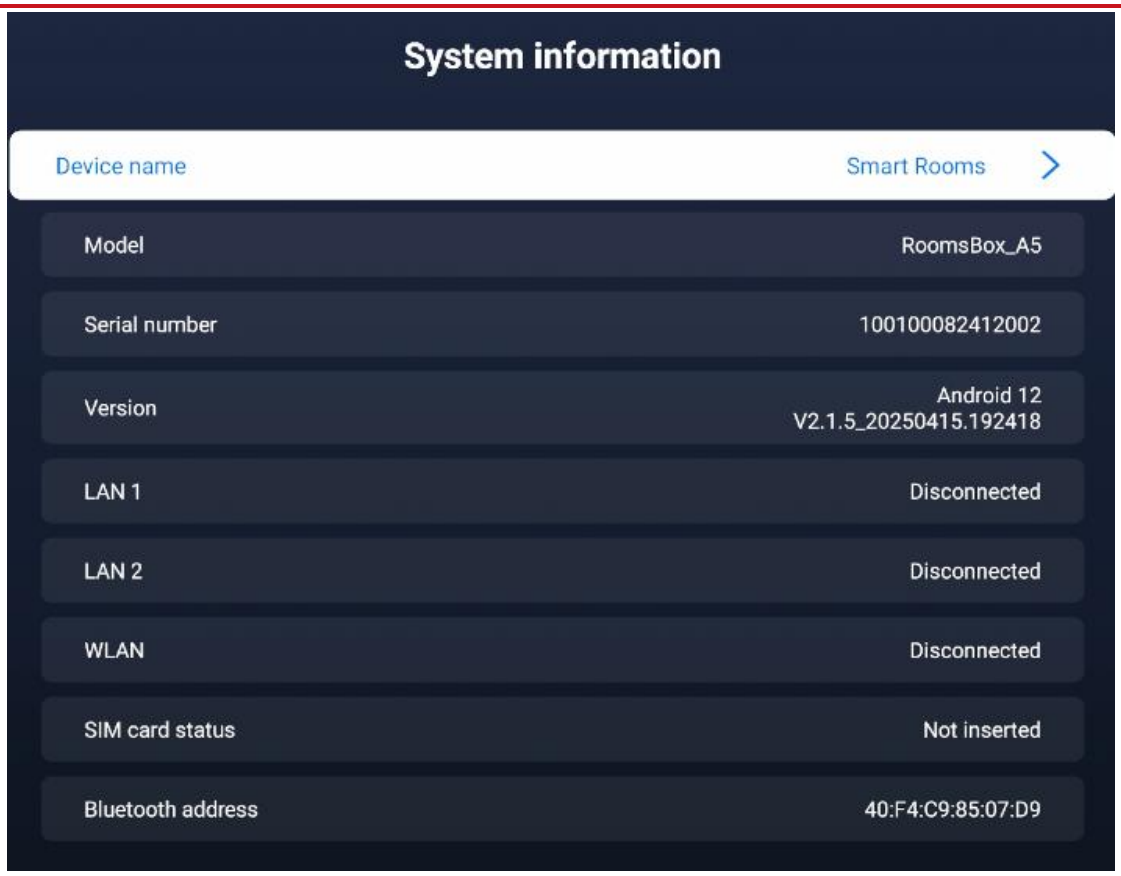


Figure 62 System Information

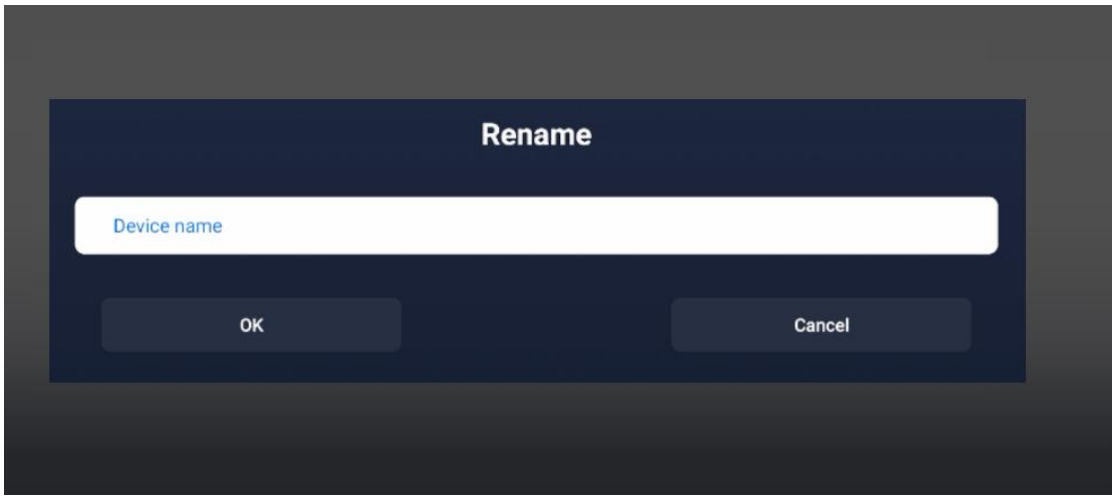


Figure 63 Device Name Modification

Attention! This setting has nothing to do with the setting of the venue name in the venue, so it can not be set here!

6.8 About

[Settings]>[About]

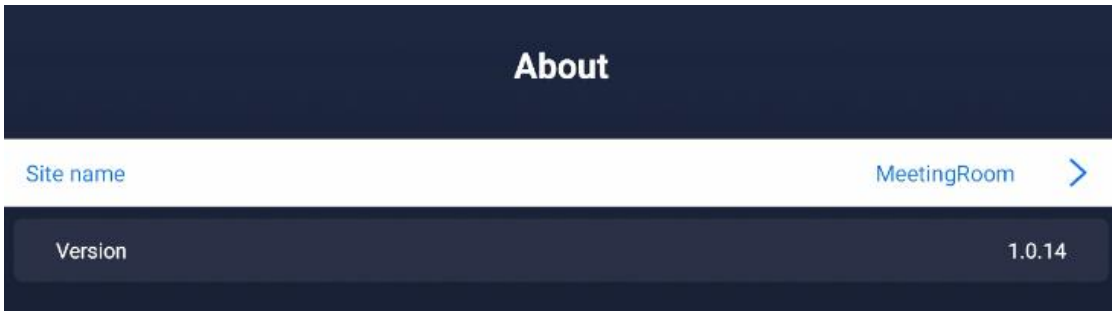


Figure 64 About

6.8.1 Venue Name

[Settings] > [About] > [Venue Name]

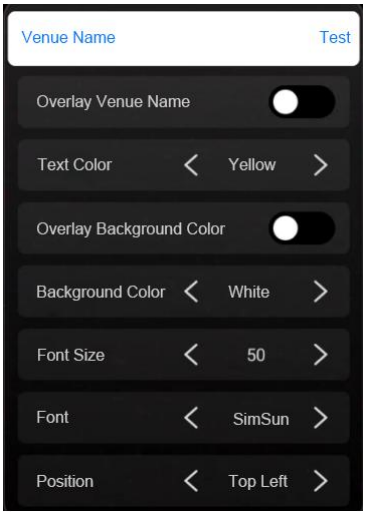


Figure 65 Terminal venue name

Sheet 12 Venue name setting

Setting item	Description
Venue name	Sets the venue name according to the program requirements.
Overlay venue name	This item needs to be enabled, otherwise the venue name setting will not take effect.
Font color	Currently supported: white, black, red, green, yellow. (Need to turn on "Overlay venue name")
Overlay background color	When this option is turned on, the venue name will be overlaid with a background color.
Background color	Currently supported: White, black, red, green, yellow. (You need

	to turn on "Overlay background color".)
Font size	Support 25, 30, 35, 40, 45, 50 and other parameters.
Fonts	Support Song, Black, Clerical, Regular and other formats.
Position	Supports 4 positions such as upper left corner, upper right corner, lower left corner and lower right corner.

After the setting of "Meeting Name" is completed, when the terminal anonymously calls into a meeting, the name of the meeting place information displayed in the meeting list is the content of the "Meeting Name" set on the terminal.

6.8.2 Version Number

[Settings] > [About]

The version number here is the H.323/SIP software version number.

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